UNITED STATES POSTAL SERVICE®

3999 Webinar

Conducting Quality 3999s

Introduction

Introduction

Welcome to the 3999 Webinar. Thank you for Attending.

Delivery Operations is Conducting this National Webinar because:

1. There is a need to Define “Quality” 3999s
2. There is a need for consistent 3999 Data
3. The Route Adjustment process is affected by poorly completed 3999s

Introduction (Continued)

The Webinar is Divided into 5 Parts:

1. Issues
2. Ramifications and Impacts from Poor Quality 3999 Data on Adjustments
3. Training to Complete Quality 3999s
4. Training on Editing 3999s in DOIS
5. Questions and Answers

Issues

Issues

The issues/problems that we most frequently observe are:

- Incorrectly collecting Travel Within and/or Relay Time or not collecting them at all
- Editing 3999s incorrectly
- Manually conducting 3999s and incorrectly entering them into DOIS
- Leaving one second time increments in the 3999 with no Possible Deliveries

Issues (Continued)

- Collecting multiple occurrences of Travel To and/or Travel From
- Collecting Travel Within between Curbline Deliveries
- Forgetting to “end” the DCD which results in negative time for the Route
- Incorrectly “uploading” DCD data into DOIS

Impacts and Ramifications

Common issues with 3999s

- Few or no total deliveries recorded as made
- Missing Load Time (non-foot routes)
- Missing or multiple Travel To/From times

- NOTE: The 3999 Data Exception Report displays routes with these issues

Common Issues with 3999s (cont'd)

- "Other" delivery accepted as default in DCD
- Negative street time
- Bad data capture dates
- Non-delivery points missing (relays and park points especially)
- Sector segments with less than 1 second of time
- Sector segments with time but no possible deliveries
- Travel Within and Relay Time missing from park & loop routes

Impacts on Systems

- Pivot Plans are incorrect
- Unable to create new Pivot Plans (errors)
- MSP scan point schedules are incorrect
- Must redefine a new adjustment in DOIS to recognize a new 3999
- System errors in DOIS during adjustment process preventing continuation or completion of adjustment (help desk call)
- GPS cannot be set up properly

3999 Training

WHY PERFORM STREET MANAGEMENT

- To validate street base.
- Identify possible safety issues.
- Review route for effective and efficient way to complete assignments – line of travel
- Identify what is actually happening on the route:
  - the conditions,
  - Is the current delivery pattern best; if not, how to make corrections
- Identify inconsistent and late delivery times
- Reduce street variance to base, and increase street performance (SEI)

GETTING STARTED

The best street “supervision” (3999s) starts with proper preparation and utilizing the proper tools.

GETTING STARTED

- Below are some steps and tools needed to properly complete street supervision or a PS Form 3999:
  - REVIEW
    - Unit SOP (scheduled vehicle fueling days)
    - MSP locations & scheduled times
    - PS Form 1564A
      - Park points
      - Relays
      - Authorized lunch times and locations
      - Authorized breaks and locations
      - Collection box locations
    - PS Form 1564 B Special Instruction

GETTING STARTED

- TOOLS NEEDED
  - PS Forms 3999/3999X-AMS-AQ
  - PS Form 4584 Observation of Driving Practices
  - Data Collection Device (DCD)
  - Clipboard
  - Watch with second hand
  - Route map
  - Red & black/blue pens
  - Inclement weather gear for observing carriers outside
  - Dog repellent
  - Sufficient paper for note taking

Manual 3999

Route Identification Section

Park and Loop, Mounted, & Dismount Routes :
- Should be completed in the office.
- This portion can be completed from the current 1564-A, and speaking with the carrier.

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Inspection of Letter Carrier Route

Office	Delivery Unit	Route No.	No. of Trips	Truck Type ☐ LHD ☐ RHD	Capacity

Vehicle No.	Carrier's Name	ID No.	Age	Length of Service	Length of Service on Route

Type of Route ☐ Business ☐ Curb Delivery ☐ Res. ☐ Mixed ☐ Foot ☐ Park & Loop ☐ Bicycle ☐ Motorized ☐ Dismou ☐ Non-EPM ☐ EPM ct

Description		Trip 1 Time	Elapsed Time	Odometer	Elapsed Miles	Time
End Garage						
End Office						
Arrive Office						
Trans-portation	Leave					
	Board					
Last Delivery						
End Lunch						
Start Lunch						
First Delivery						
Trans-portation	Leave					
	Board					
Leave Office						
Report Office						
Report Garage						
Totals						
Total All Trips *						
Public Transportation Schedule		Time Out		Time Return		Time Out

* Minus lunch period and time spent for waiting for mail.

Times and Mileage data

Actual Time value will be reported on the appropriate line.

- Normally, the carrier will begin at the office and the first entry is recorded as Report Office.

Collect the time and mileage values for:
- Report Office
- Leave Office
- First Delivery
- Start Lunch (when carrier breaks the line of travel for the route if the carrier leaves route for lunch)
- End Lunch
- Last Delivery
- Arrive Office
- End Office

UNITED STATES POSTAL SERVICE ®

Yes	No	Item	Yes	No	Item
		Does carrier wear regulation uniform and present a neat appearance?			Office Break Option
		Does carrier perform work and conduct himself or herself in a business-like manner?			Is vehicle capacity adequate?
		Is carrier's book up to date?			Does carrier operate the vehicle in a safe manner?
		Are address changes properly maintained on Form 3982?			Is the line of travel the safest possible?
		Are Forms 1776 and 1778 *(Hazard & Dog Warning Cards)* used?			Is the best mode of transportation used?
		Are computerized case labels used *(C.L.A.S.S.)*?			Are travel pattern, relay, and park points set up efficiently?
		Should case labels be replaced?			Is there compliance with postal regulations concerning mail receptacles?
		Is the carrier case and drawer free of personal effects and extraneous matter?			Does carrier take enough mail at each relay or park point?
		Does the carrier leave the case unnecessarily?			Does carrier finger mail between deliveries?
		Does the carrier talk unnecessarily with other employees?			Are collection receptacles properly maintained, anchored and schedules legible?
		Does the carrier have a sufficient supply of forms?			Does carrier take obvious short-cuts?
		Does the carrier have a valid driver's license?			Can changes be made to reduce travel time and deadheading?
		Is a last withdrawal of preferential mail made before leaving the office?			Is DPS mail taken directly to the street without casing?

Remarks

Route Inspected By *(Signature and Title)*	Day and Date

Leave Office - Show Line of Travel	Line of Travel to and from Lunch Place [a]

Delivery Methods [b]	Block Number and Street Name	Travel Pattern [c]	Time Enter Block	Actual Time Used	Residential					Business					Det. PO Box or NPU
					Delys. Poss. Other	Delys. Poss. Curb	Delys. Poss. NDCBU	Delys. Poss. Oth-Cen	Delys. Made	Delys. Poss. Other	Delys. Poss. Curb	Delys. Poss. NDCBU	Delys. Poss. Oth-Cen	Delys. Made	
	Load Time														
	Travel to Route														

Leave Office - Show Line of Travel

Line of Travel to and from Lunch Place [a]

Delivery Methods [b]	Block Number and Street Name	Travel Pattern [c]	Time Enter Block	Actual Time Used		Residential				Business					Det. PO Box or NPU
					Delys. Poss. Other	Delys. Poss. Curb	Delys. Poss. NDCBU	Delys. Poss. Oth-Cen.	Delys. Made	Delys. Poss. Other	Delys. Poss. Curb	Delys. Poss. NDCBU	Delys. Poss. Oth-Cen.	Delys. Made	
	Load Time		8:43												
	Travel to Route														

Leave Office - Show Line of Travel

Leave parking lot left on Jones St. right on Elm St. right on Autumn Pl. first park point at 12 Autumn Pl.

Line of Travel to and from Lun[illegible] a

Delivery Methods b	Block Number and Street Name	Travel Pattern c	Time Enter Block	Actual Time Used	Delys. Poss. Other	Delys. Poss. Curb	P[illegible] NDCB	Det. PO Box or NPU
	Load Time		8:43	7				
	Travel to Route		8:50					

Return Office - Show Line of Travel

Leave Office – Show Line of Travel

Line of Travel is for ALL route types: Park and Loop, Curbline, Dismount and Foot Routes

Park and Loop, Curbline, Dismount Routes:
After Load time ends the Travel to Route begins when the carrier leaves the post office for the route. Document the turn directions and street names that lead to the first delivery (it does not need to be entered at this time if it is unsafe to do so).)

Foot Routes:
Travel to Route begins when the carrier leaves for the route. Document the turn directions and street names that lead to the first delivery (when safe)

Travel to Route Time

Travel is for ALL route types - Park and Loop, Curbline, Dismount and Foot Routes

- Travel to Route time begins when the carrier leaves for the route.

a Complete only if carrier is (1) reimbursed for driving his own vehicle; (2) furnished bus fare or its equivalent; (3) provided transportation in a Postal Service Vehicle; or (4) assigned to a Postal Service or contract vehicle.
b P-Park; L-Loop; V-Vehicle; D-Dismount *c E-Even O-Odd X-Crisscross*

Leave Office - Show Line of Travel

Leave parking lot left on Jones St. right on Elm St. right on Autumn Pl. first park point at 12 Autumn Pl.

Line of Travel to and from Lunch Place [a]

Delivery Methods [b]	Block Number and Street Name	Travel Pattern [c]	Time Enter Block	Actual Time Used	Residential					Business					Det. PO Box or NPU
					Delys. Poss. Other	Delys. Poss. Curb	Delys. Poss. NDCBU	Delys. Poss. Oth-Cen.	Delys. Made	Delys. Poss. Other	Delys. Poss. Curb	Delys. Poss. NDCBU	Delys. Poss. Oth-Cen.	Delys. Made	
	Load Time		8:43	7											
	Travel to Route		8:50	4											
P	Park Corner Queen St and Rex St		8:54	1											
L	3900-3998 Queen St	E	8:55	5	8				5						
L	3999-3901Queen St	O	9:00	10	28				23	3				3	
R	Relay		9:10	1											
L	4000-4098 Queen St	E	9:11	14	10				7						
L	4099-4001 Queen St	O	9:15	5	9				6						
	Travel within - Move Vehicle		9:30	1											

Leave Office - Show Line of Travel

Leave parking lot left on Jones St. right on Elm St. right on Autumn Pl. first park point at 12 Autumn Pl.

Line of Travel to and from Lunch Place [a]

Delivery Methods [b]	Block Number and Street Name	Travel Pattern [c]	Time Enter Block	Actual Time Used	Residential					Business					Det. PO Box or NPU
					Delys. Poss. Other	Delys. Poss. Curb	Delys. Poss. NDCBU	Delys. Poss. Oth-Cen.	Delys. Made	Delys. Poss. Other	Delys. Poss. Curb	Delys. Poss. NDCBU	Delys. Poss. Oth-Cen.	Delys. Made	
	Load Time		8:43	7											
	Travel to Route		8:50	4											
P	Park Corner Queen St and Rex St		8:54	1						Note: Mileage 1st delivery 26453.2					
L	3900-3998 Queen St	E	8:55	5	8				5	1				1	
L	3999-3901Queen St	O	9:00	10	28				23	3				3	
R	Relay		9:10	1											
L	4000-4098 Queen St	E	9:11	14	10				7	3				3	
L	4099-4001 Queen St	O	9:15	5	9				6	MSP Scan point 4013 Queen St.					
	Travel within - Move Vehicle		9:30	1											
P	Park Marion and Grace Rd		9:31	1											
L	100-198 Rex St	X	9:32	22			50		38	(certified 2 mins)					
	Deadhead (2 mins)		9:54	2											
V	900-998 Grace Rd	E	9:56	12		16			15						
V	1000-1098 Grace Rd	E	10:08	18		24			21						
V	1400-1498 Grace Rd	E	11:22	16		28			22						
	Misc. Replenish Mail		11:38	2	(Moved 1 tray DPS and 1 tray of flats)										
V	1499-1401 Grace Rd	E	11:40	14		22			18						
	Lunch – Jack's Deli		11:54	30											
P	Park - 15 Plum St		12:24	1											
			Totals ▶												

Return Office - Show Line of Travel

a Complete only if carrier is (1) reimbursed for driving his own vehicle; (2) furnished bus fare or its equivalent; (3) provided transportation in a Postal Service Vehicle; or (4) assigned to a Postal Service or contract vehicle.

b P-Park; L-Loop; V-Vehicle; D-Dismount

c E-Even O-Odd X-Crisscross

Leave Office - Show Line of Travel

Leave parking lot left on Jones St. right on Elm St. right on Autumn Pl. first park point at 12 Autumn Pl.

Line of Travel to and from Lunch Place [a]

Down Grace Rd left on Rex St. park 128 Rex St. Return Rex St right on Grace Rd left on Plum St begin at 15 Plum St

Lunch Time

Park and Loop, Curbline, Dismount, and Foot Routes :

- Carriers are authorized 30 minutes for lunch.
- Lunch starts when the carrier breaks their normal delivery line of travel
- The carrier's lunch ends when they return to their normal line of travel.
- On motorized routes record the begin lunch and end lunch mileage
- Enter the Line of Travel to and from Lunch place.

Delivery Methods [b]			Time Enter Block	Actual Time	Residential				Business					Det. PO Box or NPU
					Delys. Poss. Other	Delys. Poss. Curb	Delys. Poss. NDCBU	Delys. Poss. Oth-Cen.	Delys. Made	Delys. Poss. Other	Delys. Poss. Curb	Delys. Poss. NDCBU	Delys. Poss. Oth-Cen.	Delys. Made	
				4										
P				1						Note: Mileage 1st delivery 26453.2				
L				5	8				5	1				1	
L			:00	10	28				23	3				3	
R			9:10	1											
L			9:11	14	10				7	3				3	
L			9:15	5	9				6	1				1	
	T		9:30	1											
P			9:31	1											
L			9:32	22			50		38	(certified 2 mins)					
			9:54	2											
V			9:56	12		16			15						
V			10:08	18		24			21						
V			11:22	16		28			22						
			11:38	2	(Moved 1 tray DPS and 1 tray of flats)										
V	14	E	11:40	14		22			18						
	Lunch – Jack's Deli		11:54	30	(Break line of travel for lunch mileage 26456.5										
P	Park - 15 Plum St		12:24	1	return mileage 26457.1)										
Return Office - Show Line of Travel			Totals												

a Complete only if carrier is (1) reimbursed for driving his own vehicle; (2) furnished bus fare or its equivalent; (3) provided transportation in a Postal Service Vehicle; or (4) assigned to a Postal Service or contract vehicle.

b P-Park; L-Loop; V-Vehicle; D-Dismount

c E-Even O-Odd X-Crisscross

Leave Office - Show Line of Travel

Leave parking lot left on Jones St. right on Elm St. right on Autumn Pl. first park point at 12 Autumn Pl.

Line of Travel to and from Lunch Place [a]

Down Grace Rd left on Rex St. park 128 Rex St. Return Rex St right on Grace Rd left on Plum St begin at 15 Plum St

Delivery Methods [b]	Block Number and Street Name	Travel Pattern [c]	Time Enter Block	Actual Time Used	Residential					Business					Det. PO Box or NPU
					Delys. Poss. Other	Delys. Poss. Curb	Delys. Poss. NDCBU	Delys. Poss. Oth-Cen.	Delys. Made	Delys. Poss. Other	Delys. Poss. Curb	Delys. Poss. NDCBU	Delys. Poss. Oth-Cen.	Delys. Made	
	Load Time														
	Travel to Route														
P	Park Corner Jones St and Elm St		3:15	1											
L	100-198 Jones St	E	3:16	5	8				5						
L	99-90 Jones ST t	O	3:21	10	28				23						
R	Relay		3:31	1											
L	200-298 Jones St	E	3:32	14	10				7						
L	299-201 Jones St	O	3:46	5	9				6	Note: Mileage last delivery 26461.4					
	Travel From - Return to Office		3:51	7											
	Arrive Office		3:58							Note: Mileage Arrive Office 26462.9					

Data Collection Device 3999

Leave Office - Show Line of Travel

Line of Travel to and from Lunch Pla

Leave parking lot left on Jones St. right on Elm St. right on Autumn Pl. first park point at 12 Autumn Pl.

Delivery Methods[b]	Block Number and Street Name	Travel Pattern[c]	Time Enter Block	Actual Time Used	Delys. Poss. Other	Delys. Poss. Curb	Poss. NDCBU	Cen.
	Load Time		8:43	7				
	Travel to Route		8:50					

DCD Instructions for Loading Time

To Begin Loading Time – press the <4> key

To End Loading Time – press the key to begin the next function the carriers performs. This will normally be Travel to Route.

Note: The DCD will begin timing the Loa

1 ZIP+4 3016
2 TRAVEL/RELAY
3 ACCOUNTABLE/SIGN
4 LOADING
5 PARCEL POST
6 BREAK

08:54:37 08:54:59

DCD Instructions – Travel to Route

To begin Travel to Route Time – press the <2> key followed by the <1> key

To end Travel to Route Time - press the key to begin the next function the carriers performs. Normally this will be the beginning of the first sector segment.

Note: The DCD will begin timing the Loading function

1 ZIP+4 3016
2 TRAVEL/RELAY
3 ACCOUNTABLE/SIGN
4 LOADING
5 PARCEL POST
6 BREAK
LOAD VEHICLE 9998
08:54:37 08:54:59

RTE# C001 ZIP 97000
1 TRAVEL TO ROUTE
2 TRAVEL WITHIN
3 TRAVEL FROM ROUTE
4RELAY TIME

TRAVEL TO RTE 9998
08:56:37 08:58:59

Leave Office – Show Line of Travel

Line of Travel is for ALL route types - Park and Loop, Mounted, Dismount and Foot Routes

Park and Loop, Mounted, Dismount:

- After Load time ends the Travel to Route begins, the carrier will leave for the route. Document the turn directions and street names that lead to the first delivery (when safe)

Foot:
When the carrier leaves for the route. Document the turn directions and street names that lead to the first delivery (when safe)

a Complete only if carrier is (1) reimbursed for driving *vided transportation in a Postal Service Vehi-*
cle; or (4) assigned to a Postal Service or contract ve
b P-Park; L-Loop; V-Vehicle; D-Dismount

PS Form **3999,** November 1997 *(Reverse)*

Leave Office - Show Line of Travel

Leave parking lot left on Jones St. right on Elm St. right on Autumn Pl. first park point at 12 Autumn Pl.

Line of Travel to and from Lunch[a]

Delivery Methods[b]	Block Number and Street Name	Travel Pattern[c]	Time Enter Block	Actual Time Used		Residential		
					Delys. Poss. Other	Delys. Poss. Curb	Delys. Poss. NDCBU	Delys. Poss. Oth-Cen.
	Load Time		8:43	7				
	Travel to Route		8:50	4				
P	Park Corner Queen St and Rex St		8:54	1				
L	3900-3998 Queen St	E	8:55	5	8			
L	3999-3901Queen St	O	9:00	10	28			
R			9:10	1				
L	Queen St	E	9:11	14	10			
L	St	O	9:15	5	9			
	hicle		9:30	1				

DCD Instructions – Segment Time

To Begin Segment Time –

Verify the correct sector segment is displayed on the DCD and press Y or N, for each delivery to indicate whether it is being made or not.

The DCD will beep when you reach the end of the sector segment, you will need to be ready to press the required key to begin the next function performed by the carrier.

If moving directly to the next sector segment, press <enter> at the beginning of the sector segment.

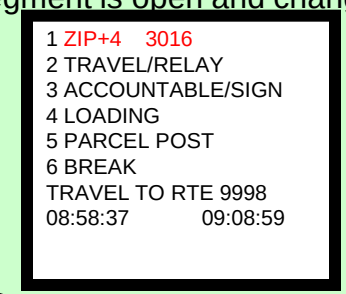
Note: The DCD will begin timing the Delivery time for the segment.

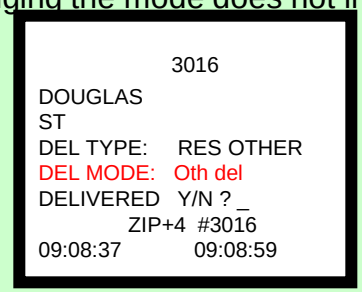
DCD Instructions – Change Delivery Method

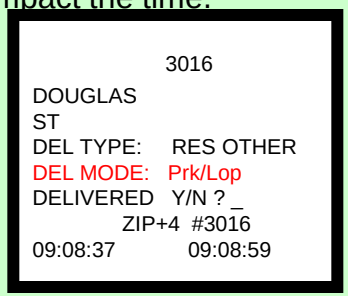
Press the <k> key to change the Mode of Delivery

The DCD defaults to Other del when you first start and as you hit the <k> key it rotates through the different modes (Curb, Dismount, Park and Loop , and then Other again)

Note: The DCD will begin timing the Delivery time for the segment when the segment is open and changing the mode does not impact the time.







Leave Office - Show Line of Travel

Leave parking lot left on Jones St. right on Elm St. right on Autumn Pl. first park point at 12 Autumn Pl.

Line of Travel to and from Lunch Place [a]

Delivery Methods [b]	Block Number and Street Name	Travel Pattern [c]	Time Enter Block	Actual Time Used	Residential					Business					Det. PO Box or NPU
					Delys. Poss. Other	Delys. Poss. Curb	Delys. Poss. NDCBU	Delys. Poss. Oth-Cen.	Delys. Made	Delys. Poss. Other	Delys. Poss. Curb	Delys. Poss. NDCBU	Delys. Poss. Oth-Cen.	Delys. Made	
	Load Time		8:43	7											
	Travel to Route		8:50	4											
P	Park Corner Queen St and Rex St		8:54	1						Note: Mileage 1st delivery 26453.2					
L	3900-3998 Queen St	E	8:55	5	8				5						
L	3999-3901Queen St	O	9:00	10	28				23	3				3	
R	Relay		9:10	1											
L	4000-4098 Queen St	E	9:11	14	10				7						
L	3999-4001 Queen St	O	9:15	5	9				6	MSP Scan point 4013 Queen St.					
	Travel Within - Move Vehicle		9:30	1											

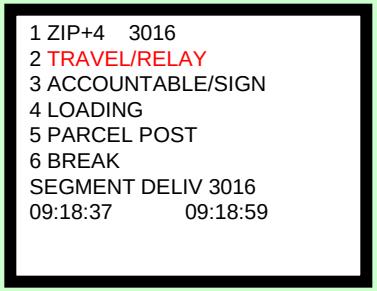
DCD Instructions – Relay Time

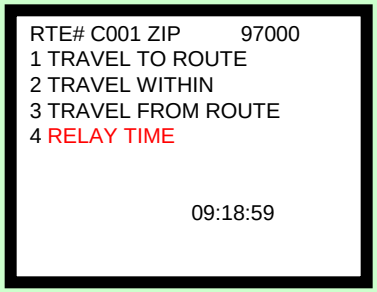
To Begin Relay Time –

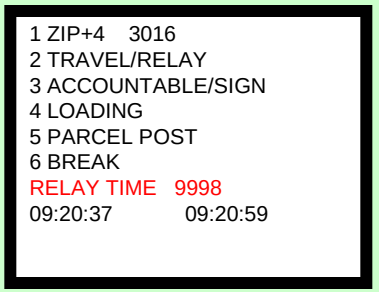
Press the <2> key and then the <4> Key.

To End the Relay – press the appropriate key to begin the next function, normally the next sector segment

Note: The DCD will begin timing the Relay.







Return Office - Show Line of Travel

a Complete only if carrier is (1) reimbursed fo... (4) assigned to a Postal Service or con... rvice Vehicle; or

b P-Park; L-Loop; V-Vehicle; D-Dismount

PS Form **3999,** November 1997 *(Reverse)*

Leave Office - Show Line of Travel

Leave parking lot left on Jones St. right on [illegible] St. right on Autumn Pl. first park point at 12 A[illegible] St begin

DCD Instructions – Travel Within
To Begin –

Press the <2> key and then the <2> Key.

To End the Travel within – press the appropriate key to begin the next function, normally the next sector segment

Note: The DCD will begin timing the Relay.

1 ZIP+4 3018
2 TRAVEL/RELAY
3 ACCOUNTABLE/SIGN
4 LOADING
5 PARCEL POST
6 BREAK
SEGMENT DELIV 3018
09:20:37 09:20:59

RTE# C001 ZIP 97000
1 TRAVEL TO ROUTE
2 TRAVEL WITHIN
3 TRAVEL FROM ROUTE
4RELAY TIME
09:20:59

1 ZIP+4 3016
2 TRAVEL/RELAY
3 ACCOUNTABLE/SIGN
4 LOADING
5 PARCEL POST
6 BREAK
TRVL WITHIN RTE 9998
09:25:37 09:25:59

Delivery Methods[b]	Block Number and Street Name	Travel Pattern[c]	Time							Det. PO Box or NPU
	Load Time		8:4[illegible]							
	Travel to Route		8:5[illegible]							
P	Park Corner Queen St and Rex St		[illegible]							26453.2
L	900-998 Queen St	E								1
L	999-901Queen St	[illegible]								3
R	Relay									
L	1000-1098 Queen St		9:1[illegible]							
L	1099-1001 Queen St	O	9:1[illegible]							een St.
	Travel within - Move Vehicle		9:30							
P	Park Marion and Grace Rd		9:31	1						
L	100-198 Rex St	X	9:32	22			50		38	(certified 2 mins)
	Deadhead (2 mins)		9:54	2						
V	900-998 Grace Rd	E	9:56	12		16			15	
V	1000-1098 Grace Rd	E	10:08	18		24			21	
V	1400-1498 Grace Rd	E	11:22	16		28			22	
	Misc. Replenish Mail		11:38	2	(Moved 1 tray DPS and 1 tray of flats)					
V	1499-1401 Grace Rd	E	11:40	14		22			18	
	Lunch – Jack's Deli		11:54	30	(Break line of travel for lunch mileage 26456.5					
P	Park - 15 Plum St		12:24	1	return mileage 26457.1)					
	Return Office - Show Line of Travel		Totals							

a Complete only if carrier is (1) reimbursed for driving his own vehicle; (2) furnished bus fare or its equivalent; (3) provided transportation in a Postal Service Vehicle; or (4) assigned to a Postal Service or contract vehicle.
b P-Park; L-Loop; V-Vehicle; D-Dismount *c E-Even O-Odd X-Crisscross*

Leave Office - Show Line of Travel

Leave parking lot left on Jones St. right on Elm St. right on Autumn Pl. first park point at 12 Autumn Pl.

Line of Travel to and from Lunch Place [a]

Delivery Methods [b]	Block Number and Street Name
	Load Time
	Travel to Route
P	Park Corner Queen St and Rex St
L	900-998 Queen St
L	999-901Queen St
R	Relay
L	1000-1098 Queen St
L	1099-1001 Queen St
	Travel within - Move Vehicle
P	Park Marion and Grace Rd
L	100-198 Rex St
	Deadhead (2 mins)
V	900-998 Grace Rd
V	1000-1098 Grace Rd
V	1400-1498 Grace Rd
	Misc. Replenish Mail
V	1499-1401 Grace Rd
	Lunch – Jack's Deli
P	Park - 15 Plum St

Return Office - Show Line of Travel

DCD Instructions – Misc Time

To Begin Misc Time –

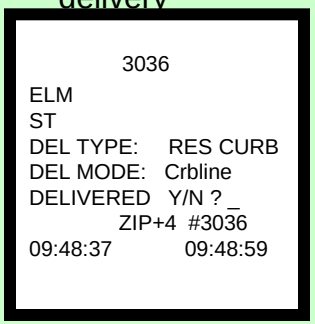
Press the <M> key and then the Misc code <8 > key then select the appropriate element.

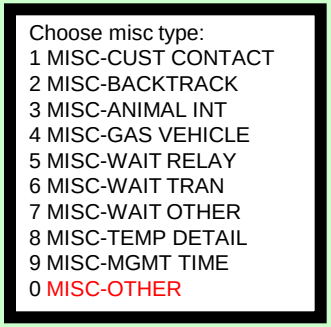
To End Misc Time – press the <Enter> key to go back to the Street Main Menu screen and then select <1> to get back to the Sector Segment function

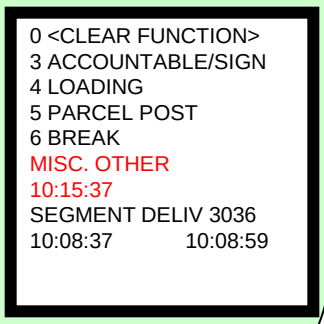
Note: The DCD will be gin timing the Misc time.

Misc Other is for Replenish ONLY.
Mounted Routes & Dismount Routes:
"Replenishment time" is not relay time and it begins when the carrier stops the vehicle and/ or leaves the driver's seat to rearrange mail within the vehicle.

Replenishment time ends as soon as carrier returns to driver's seat and resumes delivery







a Complete only if carrier is (1) reimbursed for driving h... ehi-cle; or (4) assigned to a Postal Service or contract vehicle.
b P-Park; L-Loop; V-Vehicle; D-Dismount *c E-Even O-Odd X-Crisscross*

PS Form **3999,** November 1997 *(Reverse)*

Leave Office - Show Line of Travel

Leave parking lot left on Jones St. right on Elm St. right on Autumn Pl. first park point at 12 Autumn Pl.

Line of Travel to and from Lunch Place [a]

Down Grace Rd left on Rex St. park 128 Rex St. Return Rex St right on Grace Rd left on Plum St begin at 15 Plum St

Delivery [b] Methods	Block Number	[c]	Time	Actual	Residential Delys.	Delys.	Delys. Poss. DCBU	Del P C C
V	1400-14 Rd	E	11:22	16	28		22	
	Misc. Rep Mail		11:38	2	(Moved 1 tray DPS and 1 tray of flats)			
V	1499-1401 Grace Rd	E	11:40	14	22		18	
	Lunch – Jack's Deli		11:54	30	(Break line of travel for lunch mileage 26456.5			
P	Park - 15 Plum St.		12:24	1	return mileage 26457.1)			
Return Office - Show Line of Travel			Totals					

DCD Instructions – Lunch

To Begin Lunch –

Press the <6> key and then the <2> Key.

To End Lunch – press the <Enter> key and select the appropriate key to begin the next function, normally the next sector segment

Note: The DCD will begin timing Lunch.

1 ZIP+4 3046
2 TRAVEL/RELAY
3 ACCOUNTABLE/SIGN
4 LOADING
5 PARCEL POST
6 BREAK
SEGMENT DELIV 3036
11:45:37 11:45:37

Choose break type:
1 BREAK
2 LUNCH
3 PERSONAL NEEDS

SEGMENT DELIV 3046
11:45:37 11:45:37

0 <CLEAR FUNCTION>
3 ACCOUNTABLE/SIGN
4 LOADING
5 PARCEL POST
6 BREAK
LUNCH STREET
11:45:37
SEGMENT DELIV 3036
11:45:37 11:45:37

Lunch Time

Park and Loop, Mounted, Dismount Routes & Foot Routes :

- Carriers are authorized 30 minutes for lunch.
- Lunch starts when the carrier breaks their normal delivery line of travel
- The carrier's lunch ends when they return to their normal line of travel.
- On motorized routes record the begin lunch and end lunch mileage
- Enter the Line of Travel to and from Lunch place.

a Complete only if carrier is (1) reimbursed for driving his own vehicle; (2) furnished bus fare or its equivalent; (3) provided transportation in a Postal Service Vehicle; or (4) assigned to a Postal Service or contract vehicle.

b P-Park; L-Loop; V-Vehicle; D-Dismount *c E-Even O-Odd X-Crisscross*

Leave Office - Show Line of Travel

Leave parking lot left on Jones St. right on Elm St. right on Autumn Pl. first park point at 12 Autumn Pl.

Line of Travel to and from Lunch Place [a]

Down Grace Rd left on Rex St. park 128 Rex St. Return Rex St right on Grace Rd left on Plum St begin at 15 Plum St

Delivery Methods [b]	Block Number and Street Name	Travel Pattern [c]	Time Enter Block	Actual Time Used	Residential					Business					Det. PO Box or NPU
					Delys. Poss. Other	Delys. Poss. Curb	Delys. Poss. NDCBU	Delys. Poss. Oth-Cen.	Delys. Made	Delys. Poss. Other	Delys. Poss. Curb	Delys. Poss. NDCBU	Delys. Poss. Oth-Cen.	Delys. Made	
	Load Time														
	Travel to Route														

DCD Instructions – Travel from Route

To begin Travel from Route Time – press the <2> key then the <3> key

To end Travel from Route Time - press the key to begin the next function the carriers performs. Normally this will be Unload Vehicle Time.

1 ZIP+4 3096
2 TRAVEL/RELAY
3 ACCOUNTABLE/SIGN
4 LOADING
5 PARCEL POST
6 BREAK
SEGMENT DELIV 3096
11:45:37 11:45:37

RTE# C001 ZIP 97000
1 TRAVEL TO ROUTE
2 TRAVEL WITHIN
3 TRAVEL FROM ROUTE
4 RELAY TIME

TRAVEL TO RTE 9998
15:06:37 15:06:59

Return Office - Show Line of Travel

Elm St. right on Jones St. Arrive Office

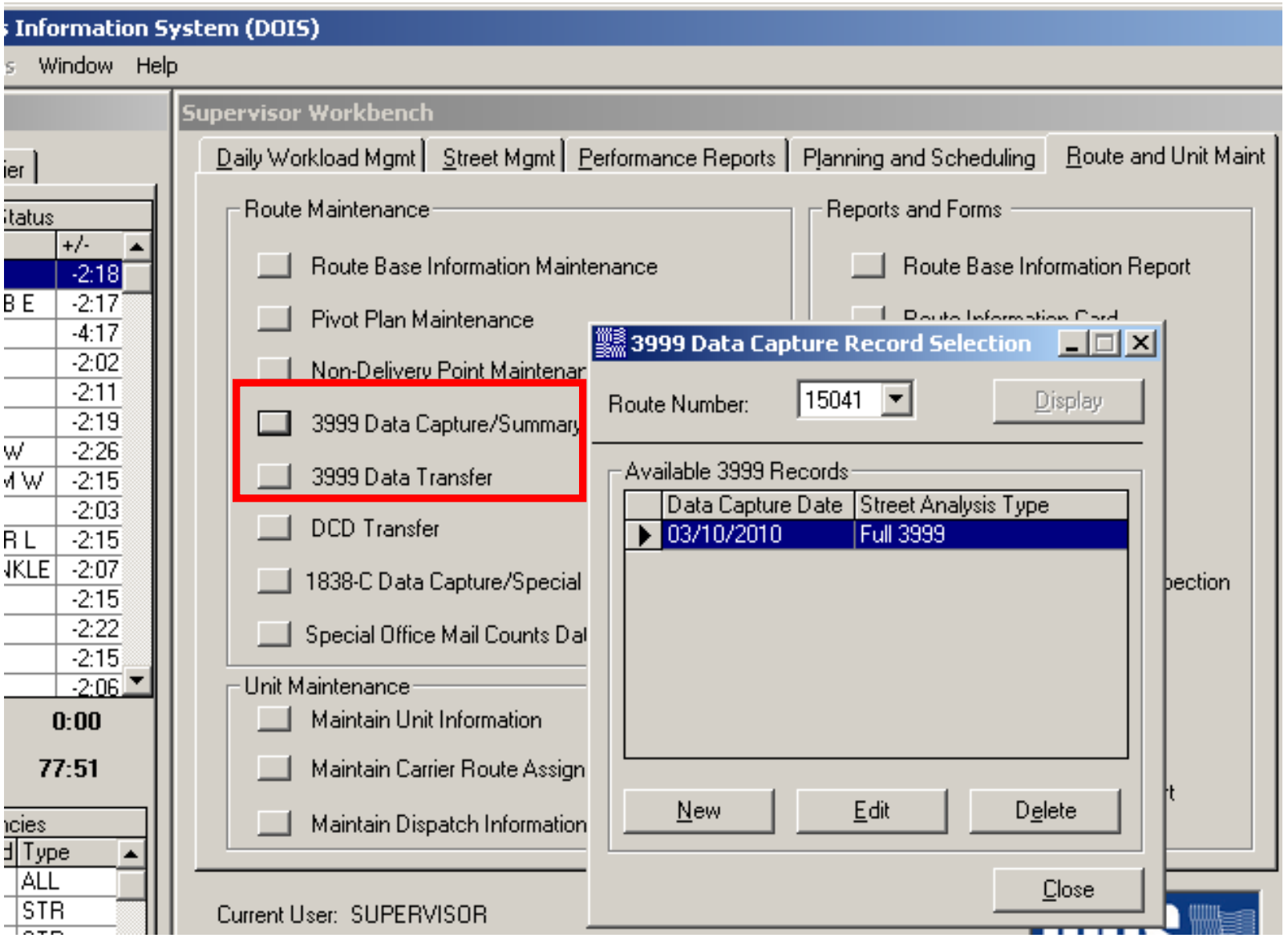
Totals												

a Complete only if carrier is (1) reimbursed for driving his own vehicle; (2) furnished bus fare or its equivalent; (3) provided transportation in a Postal Service Vehicle; or (4) assigned to a Postal Service or contract vehicle.

b P-Park; L-Loop; V-Vehicle; D-Dismount *c E-Even O-Odd X-Crisscross*

Editing a 3999 in DOIS

3999 Editing in DOIS



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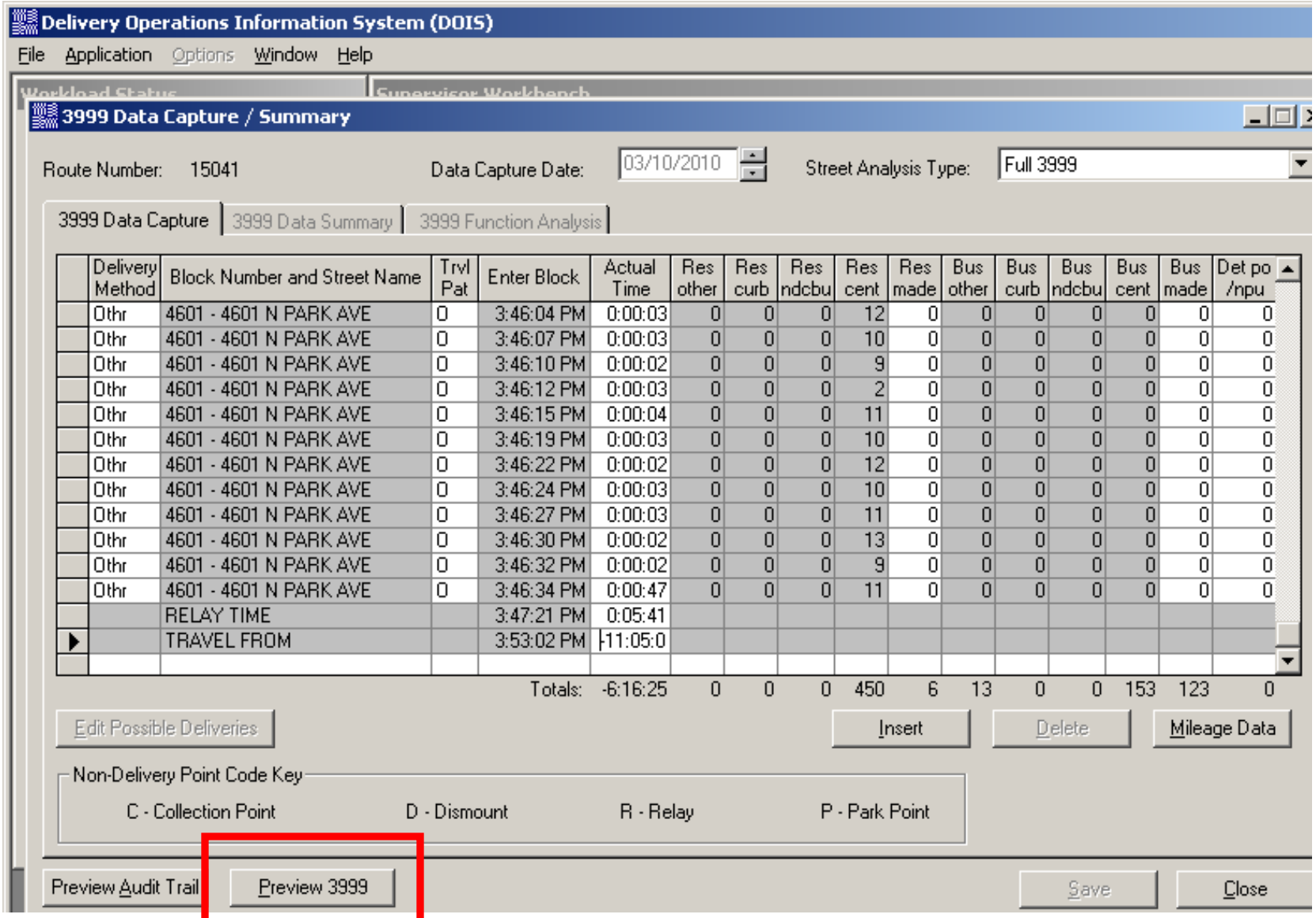
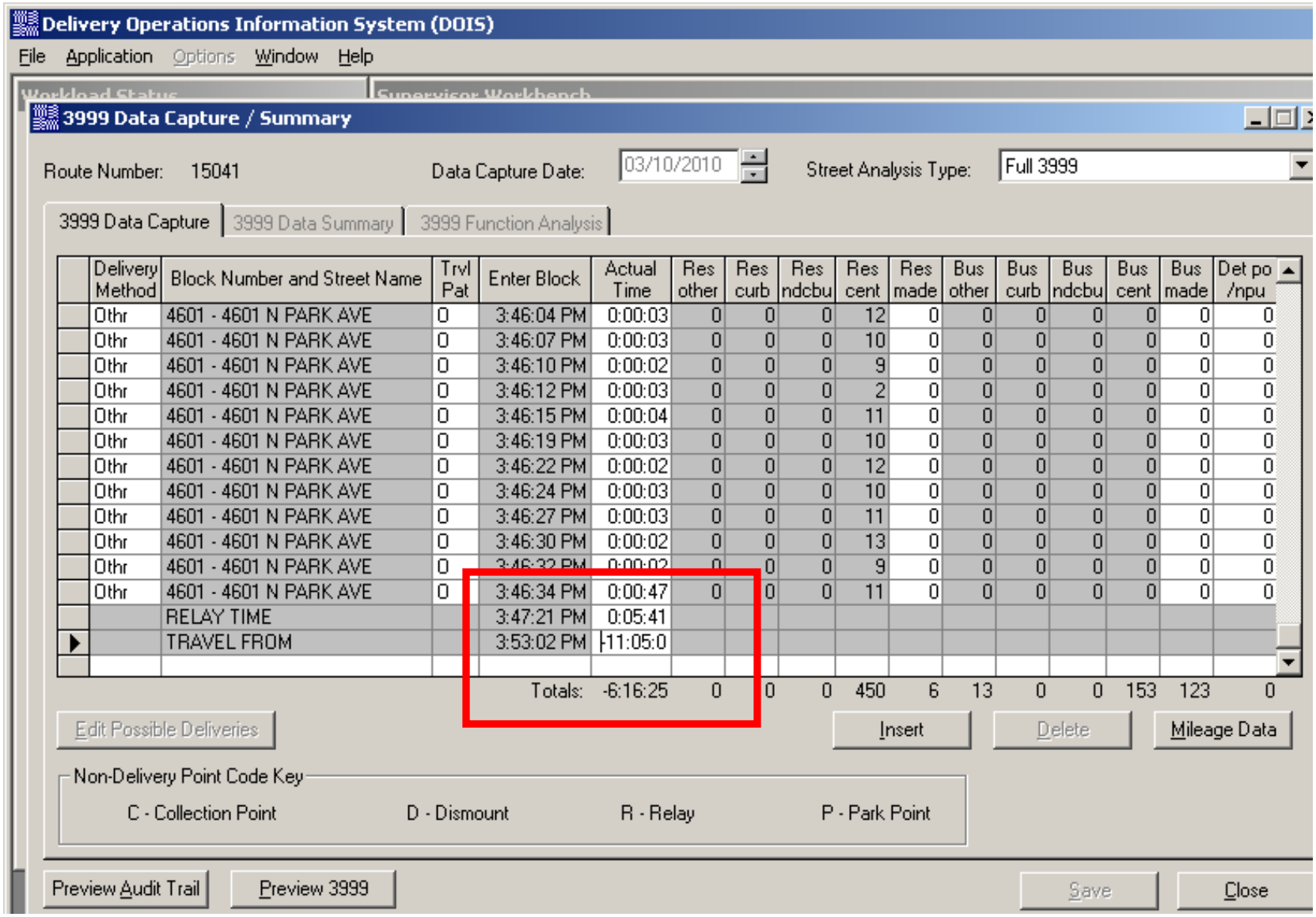


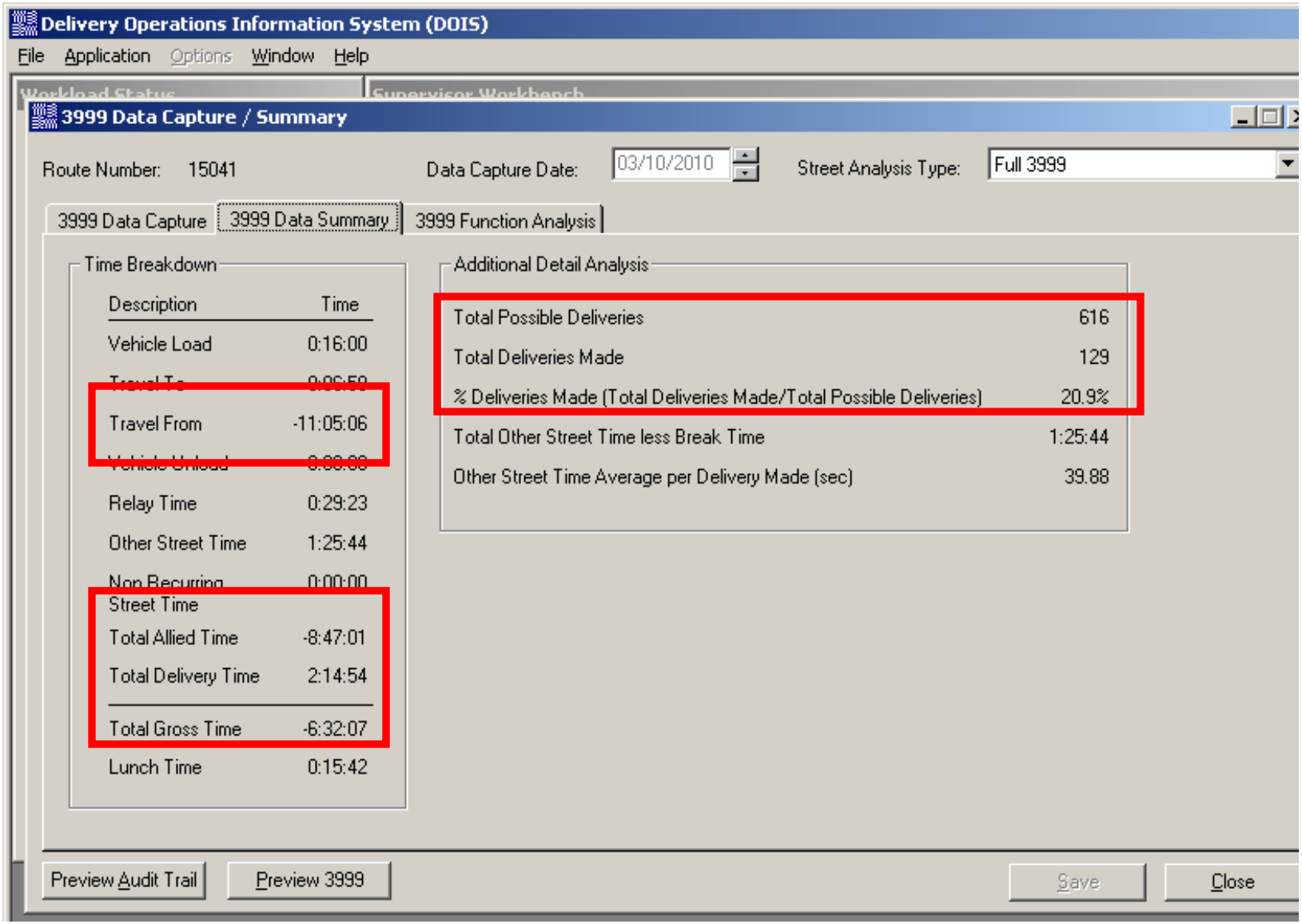
	Delivery Method	Block Number and Street Name	Trvl Pat	Enter Block	Actual Time	Res other	Res curb	Res ndcbu	Res cent	Res made	Bus other	Bus curb	Bus ndcbu	Bus cent	Bus made	Det po /npu
	Othr	4601 - 4601 N PARK AVE	0	3:46:04 PM	0:00:03	0	0	0	12	0	0	0	0	0	0	0
	Othr	4601 - 4601 N PARK AVE	0	3:46:07 PM	0:00:03	0	0	0	10	0	0	0	0	0	0	0
	Othr	4601 - 4601 N PARK AVE	0	3:46:10 PM	0:00:02	0	0	0	9	0	0	0	0	0	0	0
	Othr	4601 - 4601 N PARK AVE	0	3:46:12 PM	0:00:03	0	0	0	2	0	0	0	0	0	0	0
	Othr	4601 - 4601 N PARK AVE	0	3:46:15 PM	0:00:04	0	0	0	11	0	0	0	0	0	0	0
	Othr	4601 - 4601 N PARK AVE	0	3:46:19 PM	0:00:03	0	0	0	10	0	0	0	0	0	0	0
	Othr	4601 - 4601 N PARK AVE	0	3:46:22 PM	0:00:02	0	0	0	12	0	0	0	0	0	0	0
	Othr	4601 - 4601 N PARK AVE	0	3:46:24 PM	0:00:03	0	0	0	10	0	0	0	0	0	0	0
	Othr	4601 - 4601 N PARK AVE	0	3:46:27 PM	0:00:03	0	0	0	11	0	0	0	0	0	0	0
	Othr	4601 - 4601 N PARK AVE	0	3:46:30 PM	0:00:02	0	0	0	13	0	0	0	0	0	0	0
	Othr	4601 - 4601 N PARK AVE	0	3:46:32 PM	0:00:02	0	0	0	9	0	0	0	0	0	0	0
	Othr	4601 - 4601 N PARK AVE	0	3:46:34 PM	0:00:47	0	0	0	11	0	0	0	0	0	0	0
		RELAY TIME		3:47:21 PM	0:05:41											
▶		TRAVEL FROM		3:53:02 PM	-11:05:0											
				Totals:	-6:16:25	0	0	0	450	6	13	0	0	153	123	0

3999 Editing in DOIS



	Delivery Method	Block Number and Street Name	Trvl Pat	Enter Block	Actual Time	Res other	Res curb	Res ndcbu	Res cent	Res made	Bus other	Bus curb	Bus ndcbu	Bus cent	Bus made	Det po /npu
	Othr	4601 - 4601 N PARK AVE	0	3:46:04 PM	0:00:03	0	0	0	12	0	0	0	0	0	0	0
	Othr	4601 - 4601 N PARK AVE	0	3:46:07 PM	0:00:03	0	0	0	10	0	0	0	0	0	0	0
	Othr	4601 - 4601 N PARK AVE	0	3:46:10 PM	0:00:02	0	0	0	9	0	0	0	0	0	0	0
	Othr	4601 - 4601 N PARK AVE	0	3:46:12 PM	0:00:03	0	0	0	2	0	0	0	0	0	0	0
	Othr	4601 - 4601 N PARK AVE	0	3:46:15 PM	0:00:04	0	0	0	11	0	0	0	0	0	0	0
	Othr	4601 - 4601 N PARK AVE	0	3:46:19 PM	0:00:03	0	0	0	10	0	0	0	0	0	0	0
	Othr	4601 - 4601 N PARK AVE	0	3:46:22 PM	0:00:02	0	0	0	12	0	0	0	0	0	0	0
	Othr	4601 - 4601 N PARK AVE	0	3:46:24 PM	0:00:03	0	0	0	10	0	0	0	0	0	0	0
	Othr	4601 - 4601 N PARK AVE	0	3:46:27 PM	0:00:03	0	0	0	11	0	0	0	0	0	0	0
	Othr	4601 - 4601 N PARK AVE	0	3:46:30 PM	0:00:02	0	0	0	13	0	0	0	0	0	0	0
	Othr	4601 - 4601 N PARK AVE	0	3:46:32 PM	0:00:02	0	0	0	9	0	0	0	0	0	0	0
	Othr	4601 - 4601 N PARK AVE	0	3:46:34 PM	0:00:47	0	0	0	11	0	0	0	0	0	0	0
		RELAY TIME		3:47:21 PM	0:05:41											
▶		TRAVEL FROM		3:53:02 PM	-11:05:0											
					Totals:	-6:16:25	0	0	0	450	6	13	0	0	153	123	0

3999 Editing in DOIS



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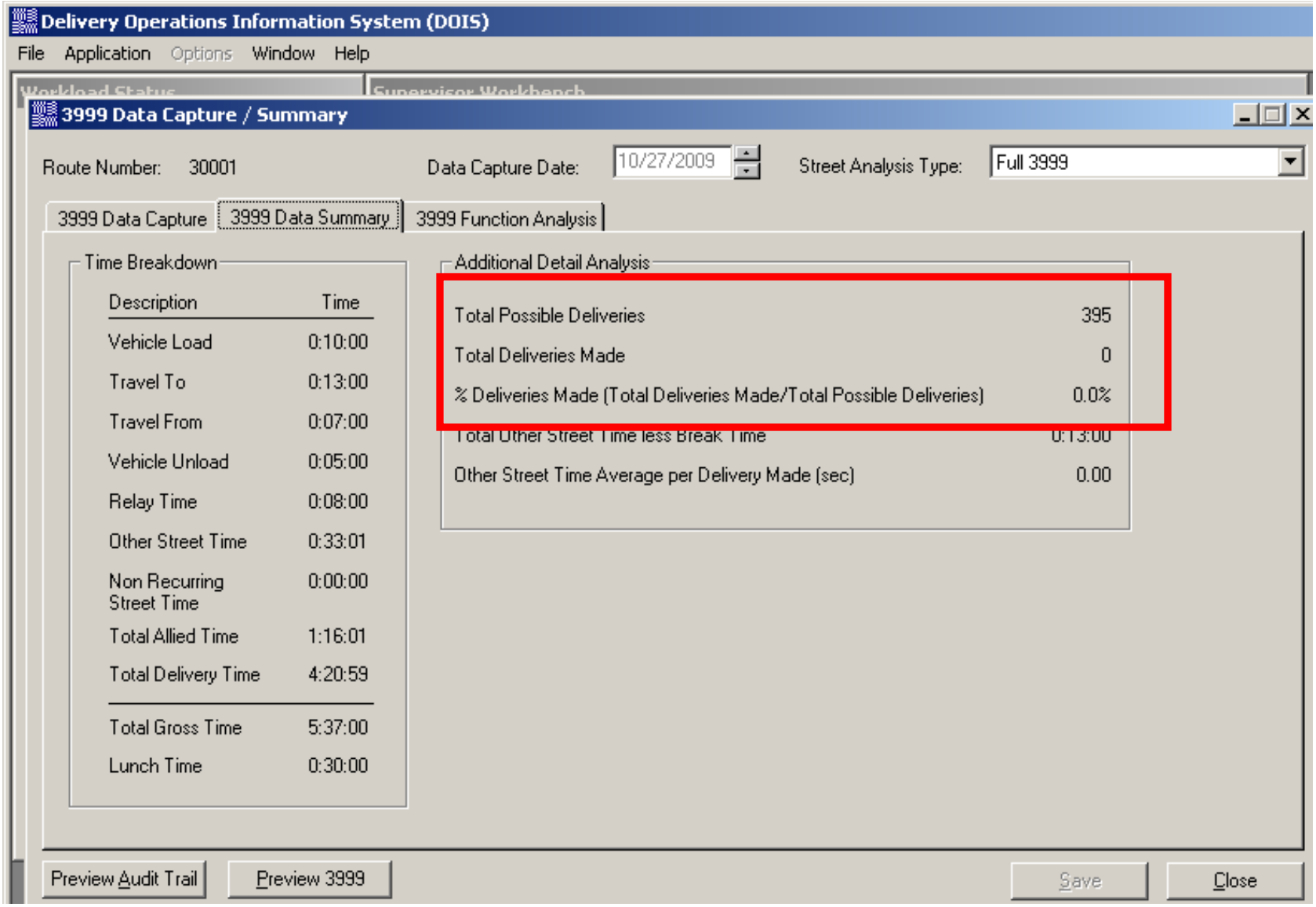
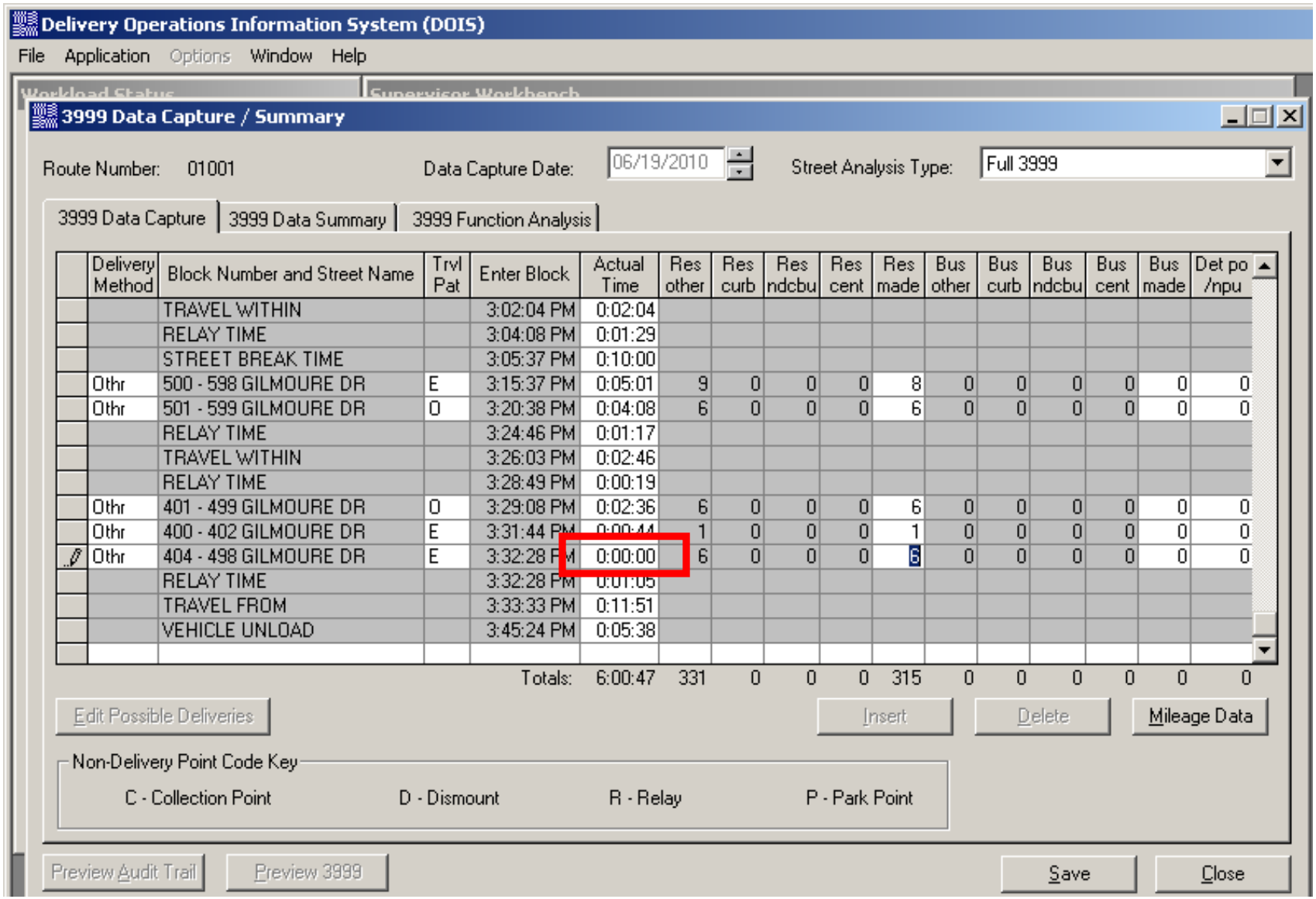


3999 Editing in DOIS

	TRAVEL WITHIN		4:07:00	00:01:00										
V	901 - 999 FARMSTEAD RD	O	4:08:00	00:03:00		8			0					
V	906 - 998 FARMSTEAD RD	E	4:11:00	00:04:00		7			0					
V	1 - 99 THURKILL CT	O	4:15:00	00:03:00		3			0					
V	2 - 98 THURKILL CT	E	4:18:00	00:05:00		8			0					
V	900 - 904 FARMSTEAD RD	E	4:23:00	00:01:00		2			0					
	STREET BREAK TIME		4:24:00	00:10:00										
	TRAVEL WITHIN		4:34:00	00:02:00										
V	800 - 898 BOSLEY RD	E	4:36:00	00:02:00		1			0					
V	700 - 798 BOSLEY RD	E	4:38:00	00:02:00		3			0					
	TRAVEL FROM		4:40:00	00:07:00										
	VEHICLE UNLOAD		4:47:00	00:05:00										
	ARRIVE OFFICE		4:52:00	00:00:00										
Return Office - Show Line of Travel			Totals			393			0	2				0

3999 Editing in DOIS



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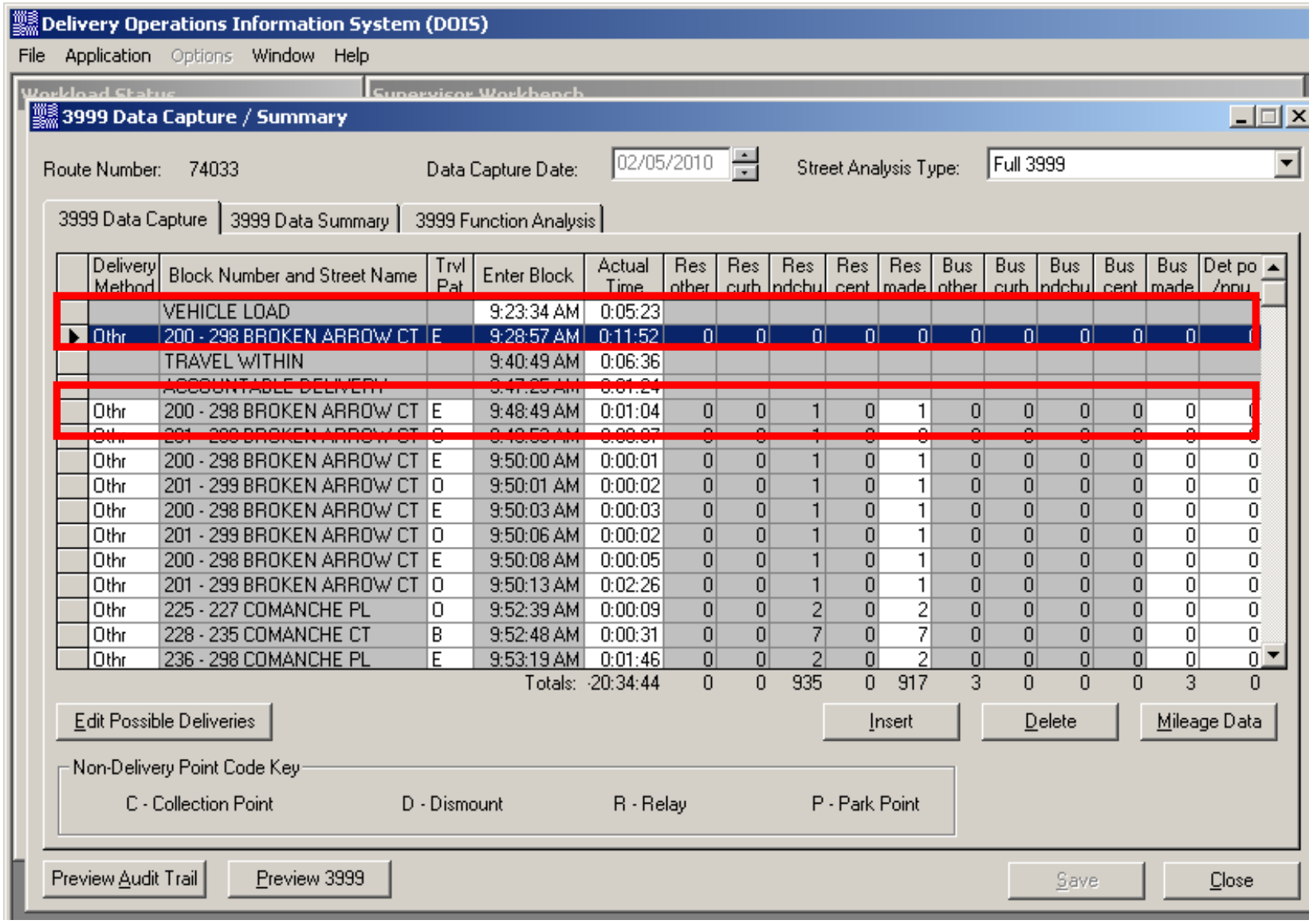
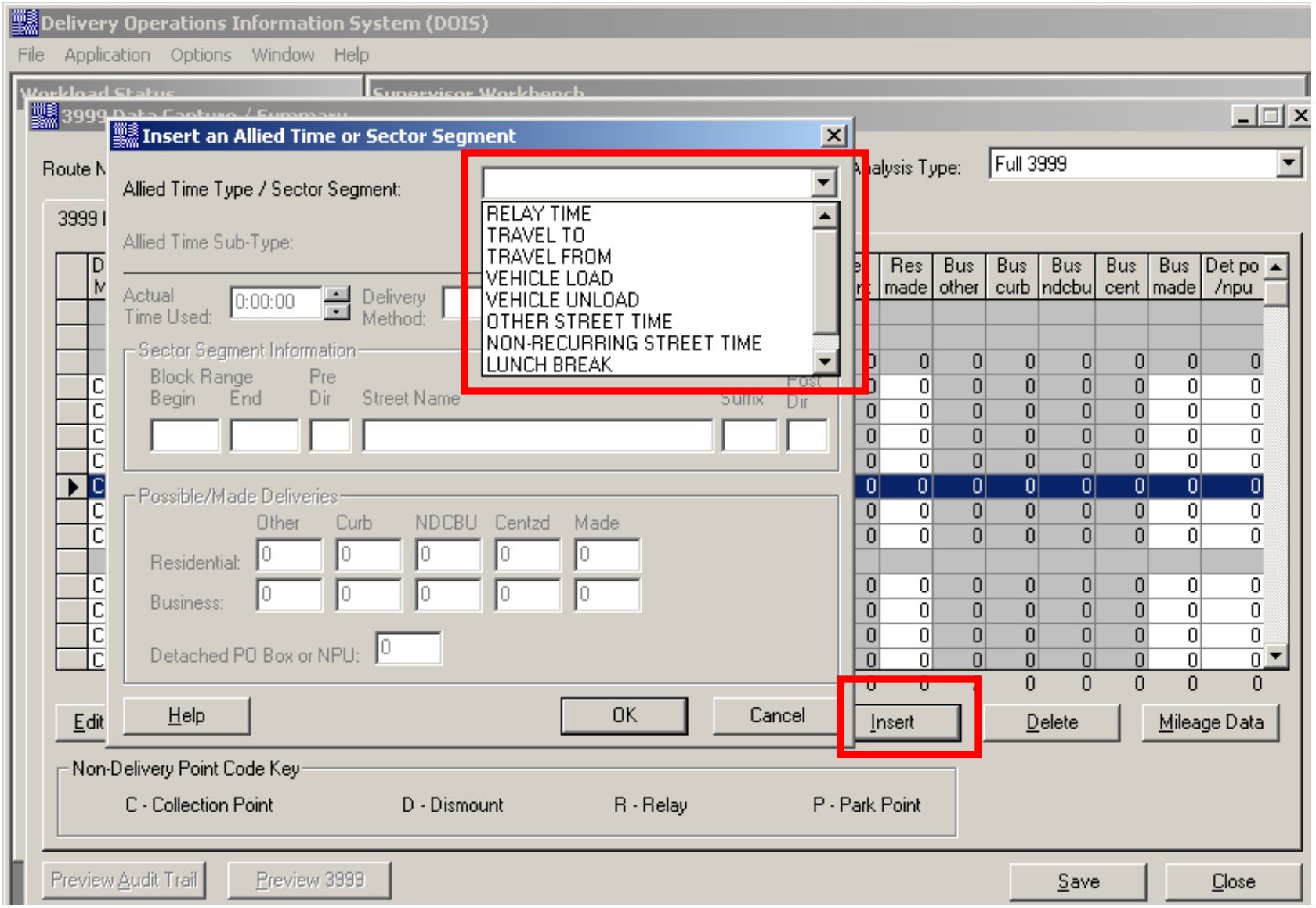


Delivery Method	Block Number and Street Name	Trvl Pat	Enter Block	Actual Time	Res other	Res curb	Res pdcbu	Res cent	Res made	Bus other	Bus curb	Bus pdcbu	Bus cent	Bus made	Det po /pou
	VEHICLE LOAD		9:23:34 AM	0:05:23											
Othr	200 - 298 BROKEN ARROW CT	E	9:28:57 AM	0:11:52	0	0	0	0	0	0	0	0	0	0	0
	TRAVEL WITHIN		9:40:49 AM	0:06:36											
	ACCOUNTABLE DELIVERY		9:47:25 AM	0:01:24											
Othr	200 - 298 BROKEN ARROW CT	E	9:48:49 AM	0:01:04	0	0	1	0	1	0	0	0	0	0	0
Othr	201 - 299 BROKEN ARROW CT	O	9:49:53 AM	0:00:07	0	0	1	0	1	0	0	0	0	0	0
Othr	200 - 298 BROKEN ARROW CT	E	9:50:00 AM	0:00:01	0	0	1	0	1	0	0	0	0	0	0
Othr	201 - 299 BROKEN ARROW CT	O	9:50:01 AM	0:00:02	0	0	1	0	1	0	0	0	0	0	0
Othr	200 - 298 BROKEN ARROW CT	E	9:50:03 AM	0:00:03	0	0	1	0	1	0	0	0	0	0	0
Othr	201 - 299 BROKEN ARROW CT	O	9:50:06 AM	0:00:02	0	0	1	0	1	0	0	0	0	0	0
Othr	200 - 298 BROKEN ARROW CT	E	9:50:08 AM	0:00:05	0	0	1	0	1	0	0	0	0	0	0
Othr	201 - 299 BROKEN ARROW CT	O	9:50:13 AM	0:02:26	0	0	1	0	1	0	0	0	0	0	0
Othr	225 - 227 COMANCHE PL	O	9:52:39 AM	0:00:09	0	0	2	0	2	0	0	0	0	0	0
Othr	228 - 235 COMANCHE CT	B	9:52:48 AM	0:00:31	0	0	7	0	7	0	0	0	0	0	0
Othr	236 - 298 COMANCHE PL	E	9:53:19 AM	0:01:46	0	0	2	0	2	0	0	0	0	0	0
			Totals:	20:34:44	0	0	935	0	917	3	0	0	0	3	0

3999 Editing in DOIS



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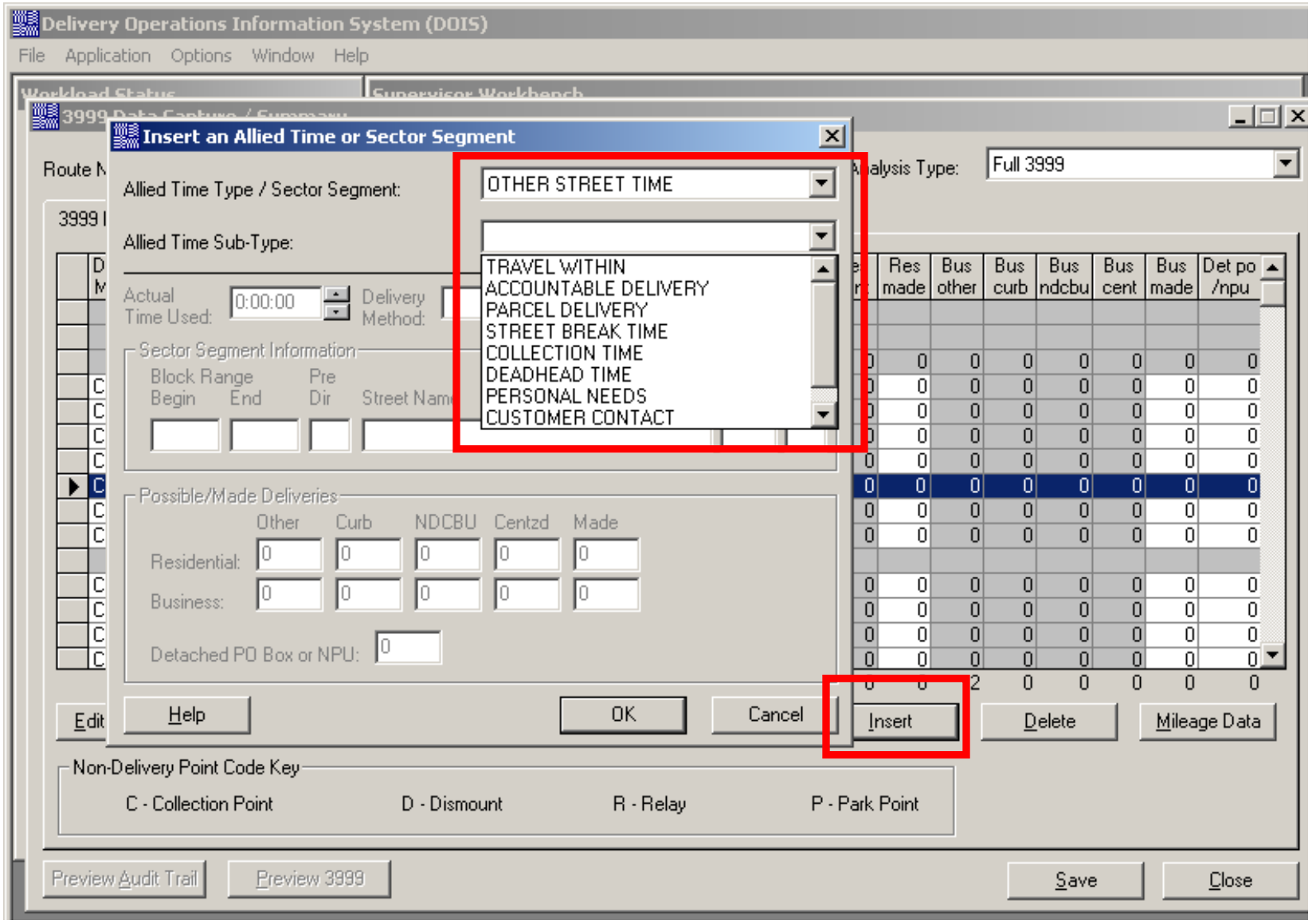

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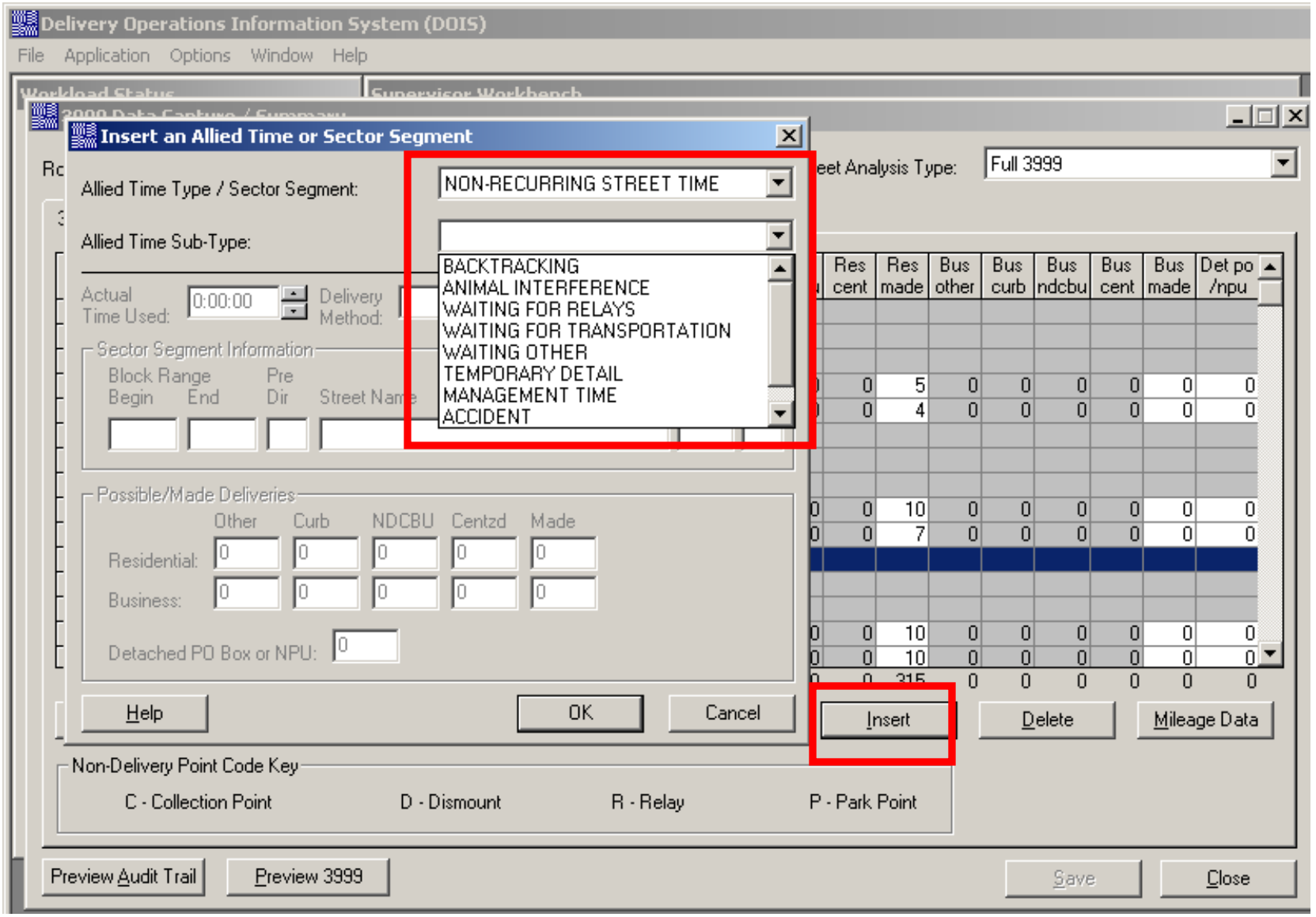

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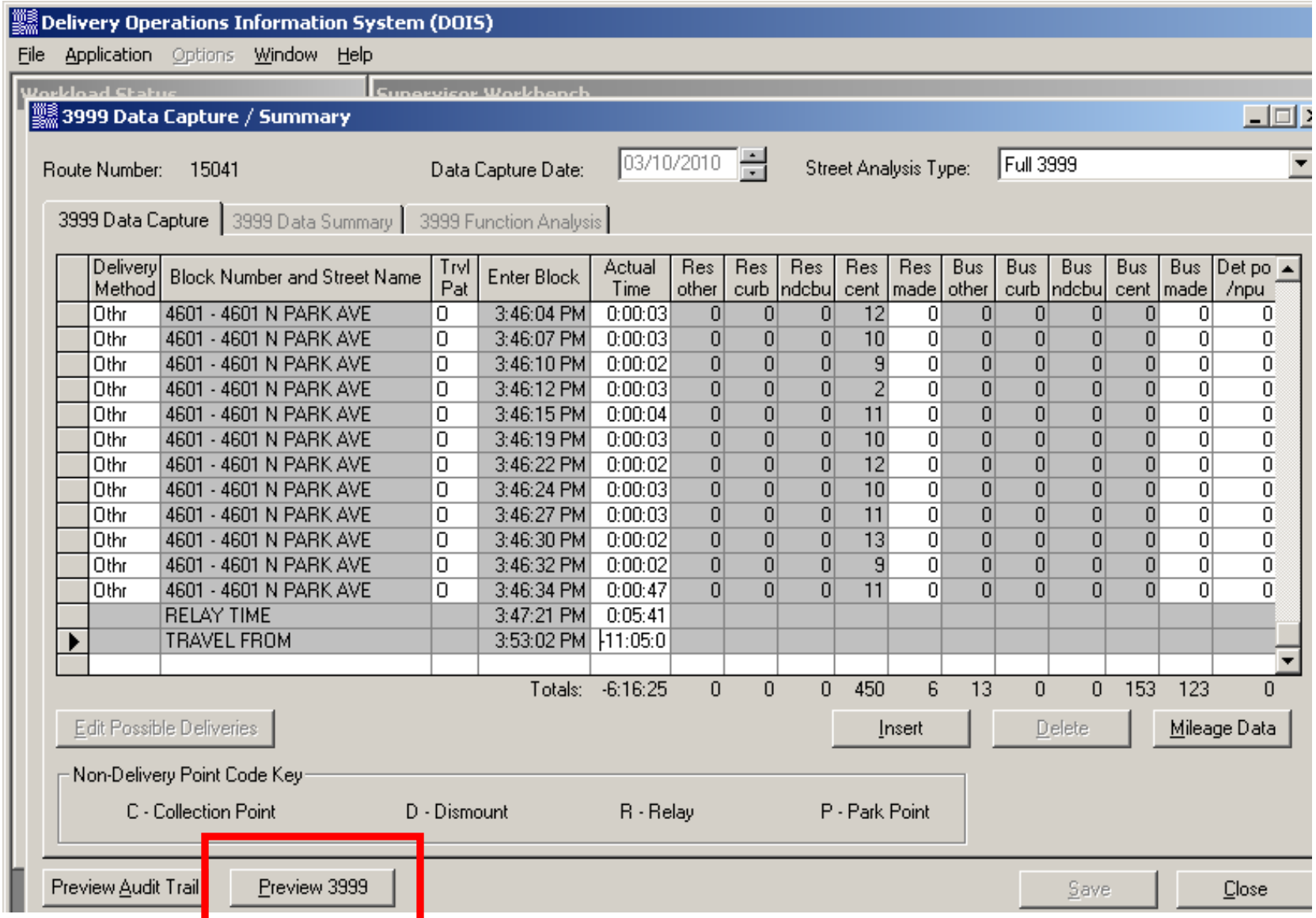

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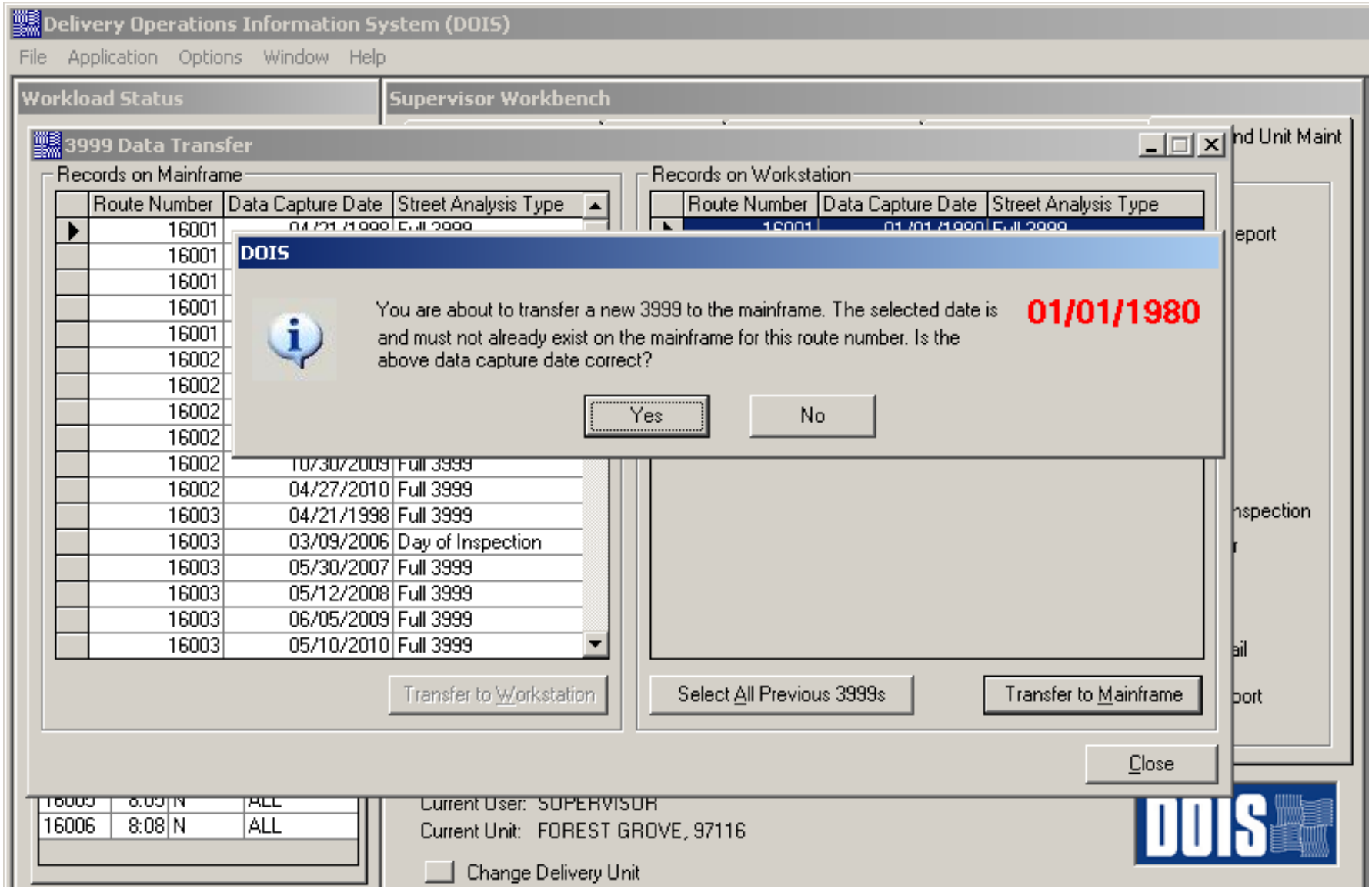

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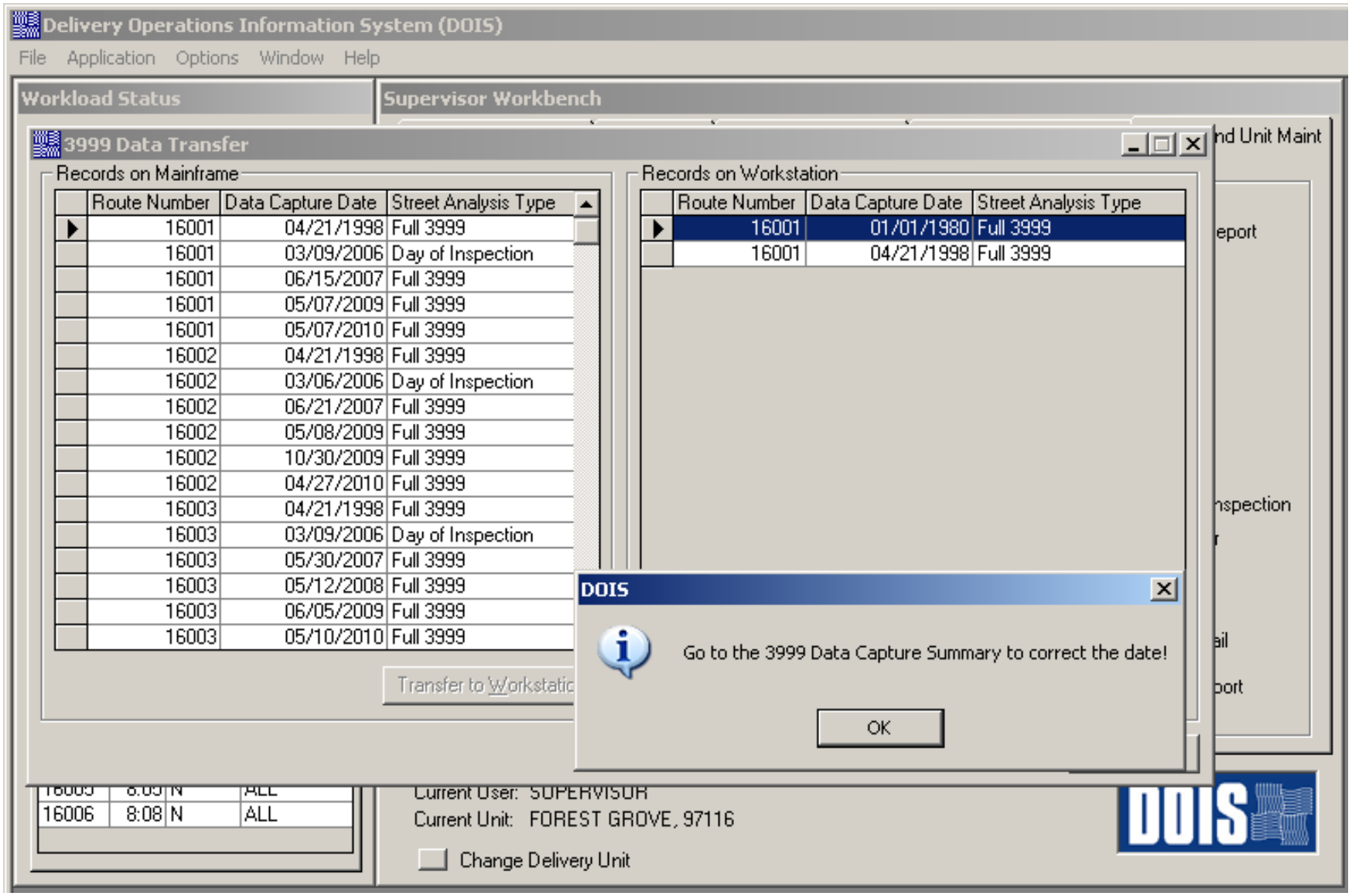

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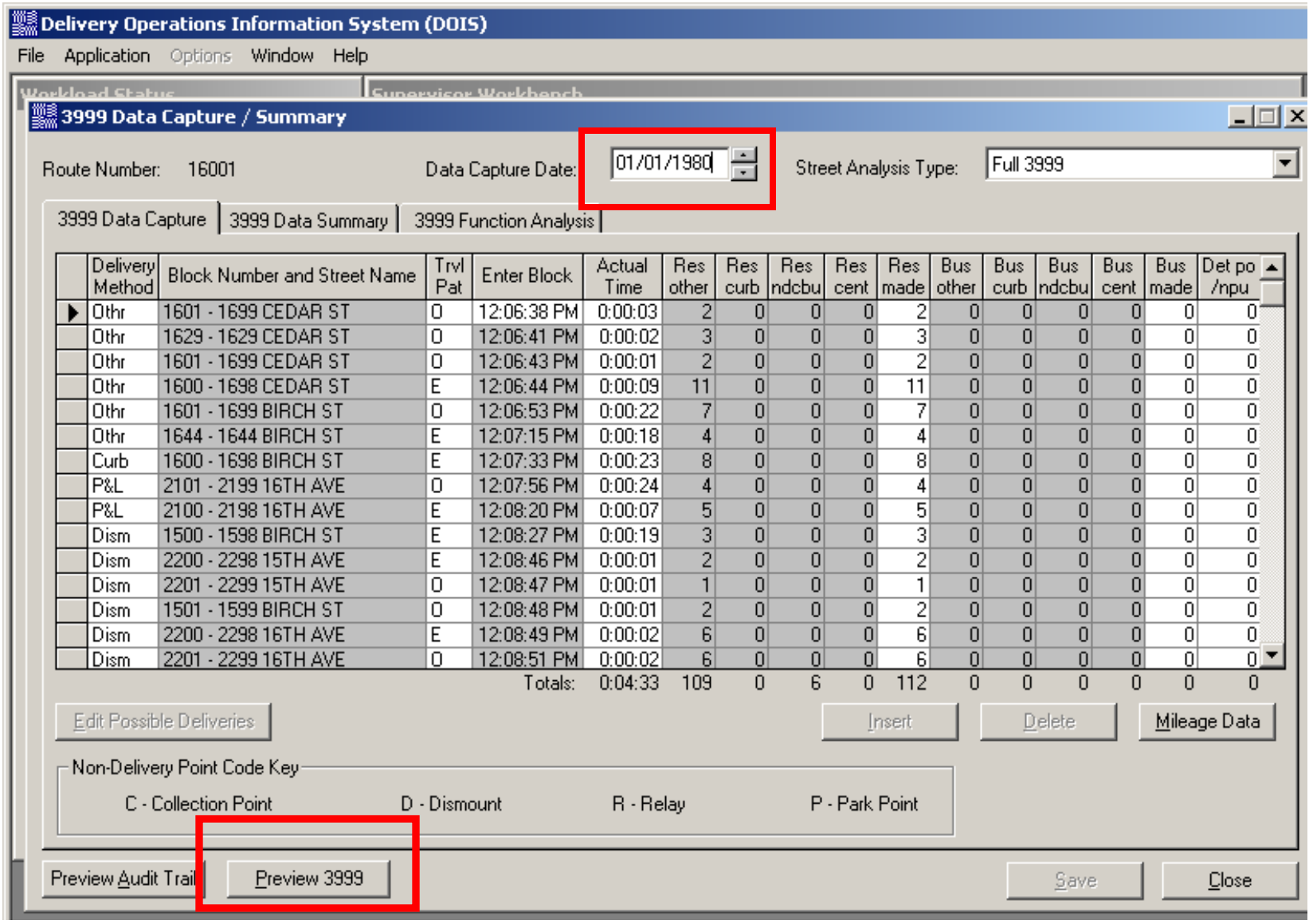
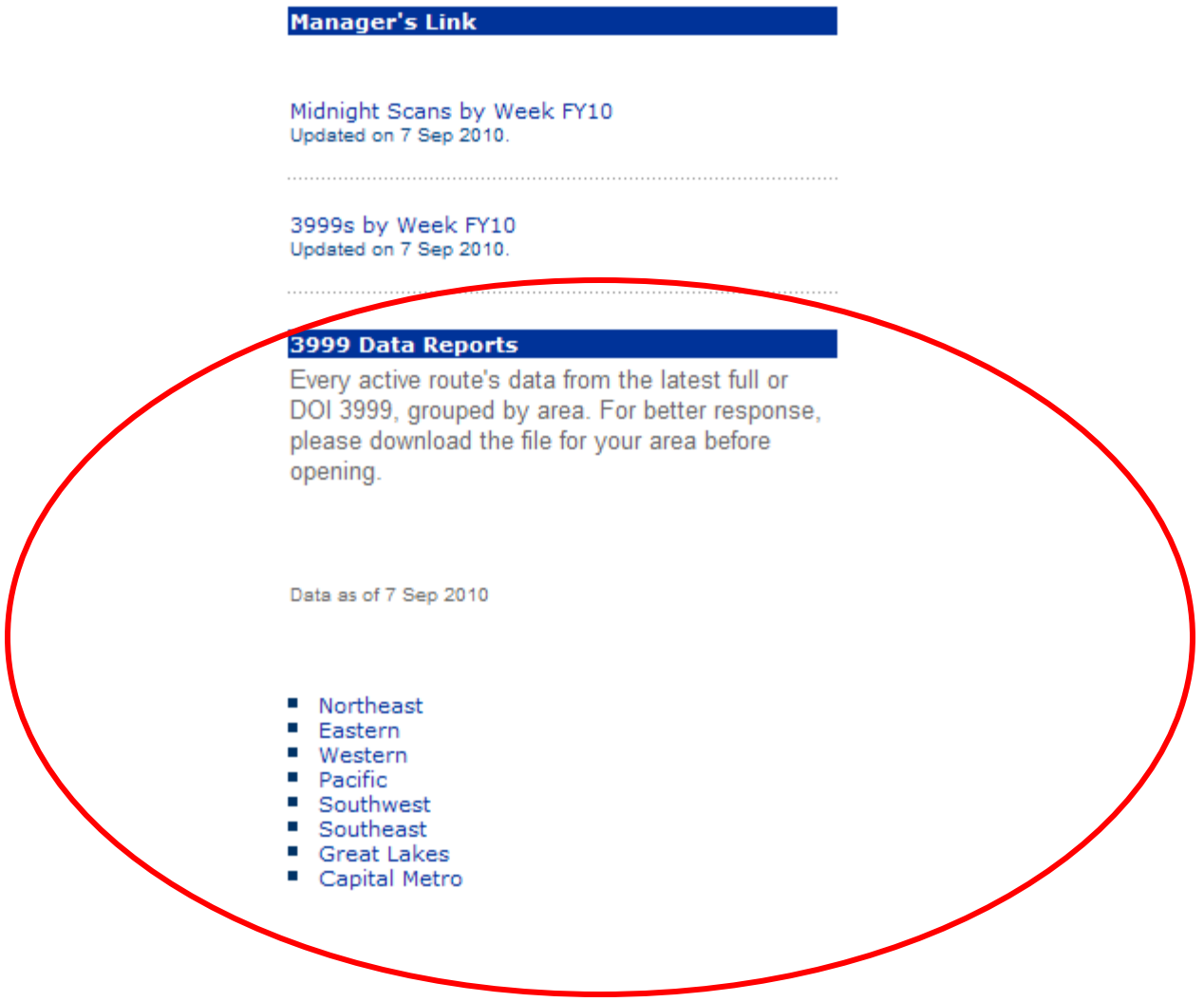


Delivery Method	Block Number and Street Name	Trvl Pat	Enter Block	Actual Time	Res other	Res curb	Res ndcbu	Res cent	Res made	Bus other	Bus curb	Bus ndcbu	Bus cent	Bus made	Det po /npu
Othr	1601 - 1699 CEDAR ST	O	12:06:38 PM	0:00:03	2	0	0	0	2	0	0	0	0	0	0
Othr	1629 - 1629 CEDAR ST	O	12:06:41 PM	0:00:02	3	0	0	0	3	0	0	0	0	0	0
Othr	1601 - 1699 CEDAR ST	O	12:06:43 PM	0:00:01	2	0	0	0	2	0	0	0	0	0	0
Othr	1600 - 1698 CEDAR ST	E	12:06:44 PM	0:00:09	11	0	0	0	11	0	0	0	0	0	0
Othr	1601 - 1699 BIRCH ST	O	12:06:53 PM	0:00:22	7	0	0	0	7	0	0	0	0	0	0
Othr	1644 - 1644 BIRCH ST	E	12:07:15 PM	0:00:18	4	0	0	0	4	0	0	0	0	0	0
Curb	1600 - 1698 BIRCH ST	E	12:07:33 PM	0:00:23	8	0	0	0	8	0	0	0	0	0	0
P&L	2101 - 2199 16TH AVE	O	12:07:56 PM	0:00:24	4	0	0	0	4	0	0	0	0	0	0
P&L	2100 - 2198 16TH AVE	E	12:08:20 PM	0:00:07	5	0	0	0	5	0	0	0	0	0	0
Dism	1500 - 1598 BIRCH ST	E	12:08:27 PM	0:00:19	3	0	0	0	3	0	0	0	0	0	0
Dism	2200 - 2298 15TH AVE	E	12:08:46 PM	0:00:01	2	0	0	0	2	0	0	0	0	0	0
Dism	2201 - 2299 15TH AVE	O	12:08:47 PM	0:00:01	1	0	0	0	1	0	0	0	0	0	0
Dism	1501 - 1599 BIRCH ST	O	12:08:48 PM	0:00:01	2	0	0	0	2	0	0	0	0	0	0
Dism	2200 - 2298 16TH AVE	E	12:08:49 PM	0:00:02	6	0	0	0	6	0	0	0	0	0	0
Dism	2201 - 2299 16TH AVE	O	12:08:51 PM	0:00:02	6	0	0	0	6	0	0	0	0	0	0
			Totals:	0:04:33	109	0	6	0	112	0	0	0	0	0	0

DOIS 3999 Data Report

3999 Data Report



Manager's Link

Midnight Scans by Week FY10
Updated on 7 Sep 2010.

3999s by Week FY10
Updated on 7 Sep 2010.

3999 Data Reports

Every active route's data from the latest full or DOI 3999, grouped by area. For better response, please download the file for your area before opening.

Data as of 7 Sep 2010

- Northeast
- Eastern
- Western
- Pacific
- Southwest
- Southeast
- Great Lakes
- Capital Metro

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3999 Data Report

J	K	L	M	N	O	P	Q	R	S	T	U	V	W
D	E	F	G	H	I	J	K	L	M	N	O	P	Q
		Pivot Plan 3999 Sync Report Information							RBI	3999 Summary Analysis			
Route	Dlv Code	Last Adj Date	Date of Last 3999	Date of Pivot Plan	3999 Older Than Last Adj.	3999 Older Than One Year	Missing 3999	3999 Newer Than Pivot Plan	Base Street Time (H.HH)	Gross 3999 Time (H.HH)	Net 3999 Time (H.HH)	Sector Segment Time (H.HH)	Total Allied Time (H.HH)
001	04	8/7/2010	5/25/2010	2/22/2010	Y	N	N	Y	5.92	5.93	5.86	3.81	2.12
002	01	8/7/2010	5/26/2010	2/22/2010	Y	N	N	Y	6.05	6.07	6.03	4.85	1.22
003	02	8/7/2010	5/25/2010	2/22/2010	Y	N	N	Y	6.48	6.22	5.92	4.51	1.71
004	04	8/7/2010	6/16/2010	7/1/2010	Y	N	N	N	5.95	6.13	6.13	4.56	1.57
005	04	8/7/2010	5/27/2010	2/27/2010	Y	N	N	Y	5.83	6.99	6.25	4.03	2.96
006	03	8/7/2010	5/26/2010	2/27/2010	Y	N	N	Y	2.33	2.89	2.89	2.12	0.77
011	04	2/27/2010	10/20/2009	7/8/2010	Y	N	N	N	6.28	5.64	5.63	3.85	1.79
018	04	2/27/2010	10/5/2009	7/8/2010	Y	N	N	N	6.53	7.65	5.80	3.71	3.94
025	04	2/27/2010	10/30/2009	7/8/2010	Y	N	N	N	6.32	5.88	5.88	4.08	1.79
031	01	2/27/2010	5/13/2010	7/8/2010	N	N	N	N	5.76	6.04	5.78	4.36	1.67
033	04	2/27/2010	3/18/2010	7/8/2010	N	N	N	N	6.20	6.08	6.08	3.82	2.26
036	04	2/27/2010	11/13/2009	7/8/2010	Y	N	N	N	6.00	5.88	5.83	4.41	1.48
039	04	2/27/2010	11/2/2009	7/8/2010	Y	N	N	N	6.17	6.19	6.13	4.45	1.74
040	04	2/27/2010	10/31/2009	7/8/2010	Y	N	N	N	6.09	6.07	6.07	4.55	1.52
041	04	2/27/2010	5/26/2010	7/8/2010	N	N	N	N	6.14	6.70	6.34	4.50	2.20
043	02	2/27/2010	8/5/2010	7/8/2010	N	N	N	Y	6.04	5.14	5.14	4.02	1.12
045	04	2/27/2010	10/28/2009	7/8/2010	Y	N	N	N	6.08	6.19	6.08	4.30	1.89
046	04	2/27/2010	4/10/2010	6/11/2010	N	N	N	N	6.09	5.74	5.74	3.69	2.05
047	04	2/27/2010	8/4/2010	7/8/2010	N	N	N	Y	6.00	5.85	5.85	4.60	1.25
048	04	2/27/2010	4/13/2010	7/8/2010	N	N	N	N	6.23	5.48	5.45	3.40	2.08
053	04	2/27/2010	10/21/2009	7/8/2010	Y	N	N	N	5.80	5.89	5.87	3.98	1.91
054	02	8/7/2010	5/3/2010	9/2/2010	Y	N	N	N	5.78	6.33	6.21	4.44	1.90
055	04	2/27/2010	5/5/2010	7/8/2010	N	N	N	N	6.33	6.19	6.19	4.98	1.21

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3999 Data Report

J	X	Y	Z	AA	AB	AC	AD	AE	AF	AG	AH	AI	AJ
D	R	S	T	U	V	W	X	Y	Z	AA	AB	AC	AD
		Function Analysis											
Route	Lunch Time (H.HH)	Relay Count	Total Relay Time (H.HH)	Avg. Minutes Per Relay (M.HH)	Travel To Time (H.HH)	Travel From Time (H.HH)	Vehicle Load Time (H.HH)	Vehicle Unload Time (H.HH)	Other Street Time (H.HH)	Non-recurring Street Time (H.HH)	Travel Within Time (H.HH)	Acct. Time (H.HH)	Parcel Time (H.HH)
001	0.50	29	0.38	0.78	0.05	0.21	0.23	0.08	1.09	0.08	0.65	0.03	0.06
002	0.51	2	0.04	1.15	0.09	0.10	0.22	0.24	0.41	0.11	0.00	0.07	0.00
003	0.23	4	0.09	1.40	0.08	0.10	0.38	0.32	0.44	0.30	0.13	0.04	0.00
004	0.46	3	0.06	1.21	0.14	0.15	0.23	0.13	0.56	0.30	0.05	0.02	0.12
005	0.49	6	0.18	1.83	0.18	0.20	0.30	0.19	1.11	0.81	0.66	0.01	0.14
006	0.00	2	0.03	0.92	0.09	0.12	0.18	0.04	0.32	0.00	0.07	0.02	0.00
011	0.50	15	0.40	1.60	0.27	0.22	0.12	0.09	0.65	0.04	0.09	0.06	0.11
018	0.21	5	0.16	1.89	0.17	0.17	0.21	0.26	1.01	1.95	0.40	0.07	0.11
025	0.49	7	0.18	1.55	0.16	0.16	0.14	0.18	0.94	0.04	0.58	0.05	0.00
031	0.00	4	0.07	1.02	0.03	0.13	0.33	0.11	0.71	0.31	0.08	0.10	0.13
033	0.00	18	0.32	1.08	0.22	0.20	0.17	0.10	1.09	0.16	0.54	0.03	0.03
036	0.50	21	0.30	0.86	0.17	0.14	0.23	0.10	0.41	0.11	0.17	0.03	0.05
039	0.48	8	0.24	1.80	0.17	0.23	0.17	0.15	0.67	0.10	0.24	0.05	0.07
040	0.50	16	0.24	0.89	0.22	0.21	0.16	0.12	0.51	0.08	0.07	0.00	0.06
041	0.50	17	0.35	1.24	0.22	0.19	0.27	0.04	0.71	0.42	0.38	0.01	0.02
043	0.00	1	0.02	1.24	0.14	0.37	0.13	0.00	0.47	0.00	0.05	0.05	0.02
045	0.48	2	0.03	0.86	0.21	0.17	0.15	0.16	0.94	0.23	0.27	0.26	0.04
046	0.50	22	0.30	0.82	0.12	0.20	0.17	0.09	1.14	0.03	0.52	0.00	0.15
047	0.42	1	0.07	4.07	0.19	0.25	0.19	0.03	0.52	0.00	0.23	0.00	0.03
048	0.50	24	0.50	1.24	0.11	0.21	0.21	0.12	0.86	0.07	0.45	0.05	0.01
053	0.50	12	0.31	1.57	0.23	0.20	0.16	0.08	0.68	0.24	0.15	0.04	0.05
054	0.46	8	0.18	1.37	0.11	0.22	0.18	0.08	1.00	0.13	0.68	0.06	0.02
055	0.51	5	0.08	0.95	0.07	0.16	0.19	0.17	0.54	0.00	0.15	0.00	0.15

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J	AH	AI	AJ	AK	AL	AM	AN	AO	AP	AQ	AR	AS	AT
D	AB	AC	AD	AE	AF	AG	AH	AI	AJ	AK	AL	AM	AN
	Total Allied Time												
	Other Street Time									Non-Recurr			
Route	Travel Within Time (H.HH)	Acct. Time (H.HH)	Parcel Time (H.HH)	Street Break Time (H.HH)	Collection Time (H.HH)	Deadhead Time (H.HH)	Personal Needs Time (H.HH)	Customer Contact Time (H.HH)	Gas Vehicle Time (H.HH)	Backtrack Time (H.HH)	Animal Inter. Time (H.HH)	Wait Relay Time (H.HH)	Wait Trans. Time (H.HH)
001	0.65	0.03	0.06	0.17	0.04	0.05	0.00	0.01	0.08	0.00	0.00	0.00	0.00
002	0.00	0.07	0.00	0.12	0.00	0.00	0.22	0.00	0.00	0.00	0.00	0.00	0.00
003	0.13	0.04	0.00	0.17	0.00	0.00	0.10	0.00	0.00	0.00	0.00	0.00	0.00
004	0.05	0.02	0.12	0.17	0.08	0.00	0.07	0.00	0.05	0.07	0.00	0.00	0.00
005	0.66	0.01	0.14	0.17	0.02	0.00	0.11	0.00	0.00	0.06	0.00	0.00	0.00
006	0.07	0.02	0.00	0.17	0.00	0.00	0.06	0.00	0.00	0.00	0.00	0.00	0.00
011	0.09	0.06	0.11	0.17	0.00	0.00	0.21	0.00	0.00	0.00	0.00	0.00	0.00
018	0.40	0.07	0.11	0.17	0.17	0.00	0.10	0.00	0.00	0.00	0.00	0.00	0.00
025	0.58	0.05	0.00	0.15	0.16	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
031	0.08	0.10	0.13	0.17	0.00	0.00	0.23	0.00	0.00	0.00	0.00	0.00	0.00
033	0.54	0.03	0.03	0.17	0.00	0.10	0.09	0.06	0.06	0.00	0.00	0.00	0.00
036	0.17	0.03	0.05	0.16	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
039	0.24	0.05	0.07	0.17	0.07	0.00	0.08	0.00	0.00	0.00	0.00	0.00	0.00
040	0.07	0.00	0.06	0.17	0.02	0.00	0.19	0.00	0.00	0.00	0.00	0.00	0.00
041	0.38	0.01	0.02	0.17	0.00	0.00	0.12	0.00	0.00	0.00	0.00	0.00	0.00
043	0.05	0.05	0.02	0.17	0.00	0.00	0.17	0.00	0.00	0.00	0.00	0.00	0.00
045	0.27	0.26	0.04	0.16	0.05	0.00	0.04	0.04	0.08	0.00	0.00	0.00	0.00
046	0.52	0.00	0.15	0.17	0.00	0.15	0.14	0.01	0.00	0.01	0.00	0.00	0.00
047	0.23	0.00	0.03	0.10	0.00	0.00	0.16	0.00	0.00	0.00	0.00	0.00	0.00
048	0.45	0.05	0.01	0.17	0.00	0.08	0.08	0.01	0.00	0.01	0.00	0.02	0.00
053	0.15	0.04	0.05	0.17	0.00	0.00	0.27	0.00	0.00	0.00	0.00	0.00	0.00
054	0.68	0.06	0.02	0.17	0.00	0.00	0.03	0.00	0.04	0.00	0.00	0.00	0.00
055	0.15	0.00	0.15	0.16	0.00	0.00	0.08	0.00	0.00	0.00	0.00	0.00	0.00

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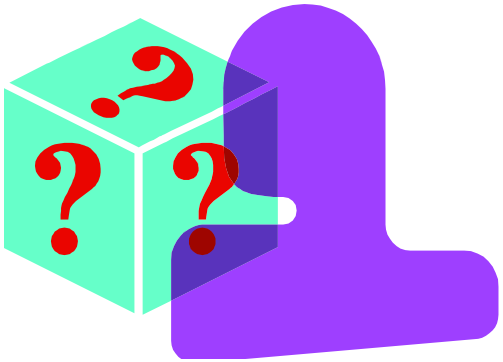
J	AO	AP	AQ	AR	AS	AT	AU	AV	AW	AX	AY	AZ	BA
D	AI	AJ	AK	AL	AM	AN	AO	AP	AQ	AR	AS	AT	AU
			Non-Recurring Street Time Detail									Deliveries	
Route	Customer Contact Time (H.HH)	Gas Vehicle Time (H.HH)	Backtrack Time (H.HH)	Animal Inter. Time (H.HH)	Wait Relay Time (H.HH)	Wait Trans. Time (H.HH)	Wait Other Time (H.HH)	Temp. Detail Time (H.HH)	Mgmt. Time (H.HH)	Accident Time (H.HH)	Misc. Other Time (H.HH)	Deliveries Made	Possible Deliveries
001	0.01	0.08	0.00	0.00	0.00	0.00	0.08	0.00	0.00	0.00	0.00	527	755
002	0.00	0.00	0.00	0.00	0.00	0.00	0.03	0.00	0.00	0.00	0.08	473	536
003	0.00	0.00	0.00	0.00	0.00	0.00	0.30	0.00	0.00	0.00	0.00	150	572
004	0.00	0.05	0.07	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.22	607	629
005	0.00	0.00	0.06	0.00	0.00	0.00	0.74	0.00	0.00	0.00	0.00	322	357
006	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	246	264
011	0.00	0.00	0.00	0.00	0.00	0.00	0.01	0.00	0.00	0.00	0.03	319	557
018	0.00	0.00	0.00	0.00	0.00	0.00	1.85	0.00	0.00	0.00	0.10	297	377
025	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.04	552	608
031	0.00	0.00	0.00	0.00	0.00	0.00	0.25	0.00	0.00	0.00	0.05	497	618
033	0.06	0.06	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.16	368	528
036	0.00	0.00	0.00	0.00	0.00	0.00	0.06	0.00	0.00	0.00	0.06	419	468
039	0.00	0.00	0.00	0.00	0.00	0.00	0.06	0.00	0.00	0.00	0.04	398	434
040	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.08	451	470
041	0.00	0.00	0.00	0.00	0.00	0.00	0.36	0.00	0.00	0.00	0.06	441	545
043	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	386	561
045	0.04	0.08	0.00	0.00	0.00	0.00	0.11	0.08	0.00	0.00	0.04	341	449
046	0.01	0.00	0.01	0.00	0.00	0.00	0.00	0.00	0.02	0.00	0.00	456	517
047	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	363	395
048	0.01	0.00	0.01	0.00	0.02	0.00	0.00	0.00	0.00	0.00	0.04	390	438
053	0.00	0.00	0.00	0.00	0.00	0.00	0.02	0.00	0.00	0.00	0.22	494	524
054	0.00	0.04	0.00	0.00	0.00	0.00	0.13	0.00	0.00	0.00	0.00	420	435
055	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	297	360

Questions and Answers